

Part 573 Safety Recall Report

23V-738

Manufacturer Name : Forest River, Inc.**Submission Date :** NOV 03, 2023**NHTSA Recall No. :** 23V-738**Manufacturer Recall No. :** 320-1697**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 2,235

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2018-2024 Forest River Inc. Coachmen Adrenaline Fifth Wheel and Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined when manufacturing of the Work & Play followed by the Adrenaline products began being manufactured out of a different manufacturing plant and the original Work & Play manufacturing plant closed.
See Attached Spreadsheet

Production Dates : JUL 14, 2017 - OCT 30, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2020-2024 Forest River Inc. Work and Play Fifth Wheel and Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined when manufacturing of the Work & Play followed by the Adrenaline products began being manufactured out of a different manufacturing plant and the original Work & Play manufacturing plant closed.
See Attached Spreadsheet

Production Dates : MAR 25, 2019 - SEP 29, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The side marker lamps do not meet F/CMVSS 108 Reflective Requirements.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : An approaching vehicle from the rear or side may not get the proper indication if conspicuity from the suspect vehicle. This could increase the risk of a crash. Additionally, the side marker lamps do not meet FMVSS 108.

Description of the Cause : Manufacturing failed to put on the reflector.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Amber Marker Lamp

Component Description : Amber Marker Lamp

Component Part Number : LED-157-3737

Component Name 2 : Red Marker Lamp

Component Description : Red Marker Lamp

Component Part Number : LED-157-3131

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On October 27, 2023, Forest River's Office of Corporate Compliance ("OCC") was notified that during a routine Corporate Standards Inspection that the side marker lamps did not have the correct marking for reflex reflector. OCC opened a research item.

On October 30, 2023, OCC communicated with the supplier. It was indicated by the supplier that the lamps are to be used in conjunction with a reflex reflector, as Forest River's original Work & Play division had done (ceasing 2020).

On November 3, 2023, Forest Rivers Corporate Recall Committee voted to recall.

On November 3, 2023, Amended recall to reflect the safety risk of a crash.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer/Service Center will need to perform the remedy. The remedy will be to install reflector stickers in conjunction with the current marker lamps to ensure the required reflectivity required by FMVSS 108 is achieved.

What is the Forest River Customer Service Phone Number? (574)
825-6302

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Adrenaline and Work and Play
Forest River, Inc.
Attn: WARRANTY MANAGER
PO Box 30
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : Affected Component – Amber Marker Lamp
Part Number - LED-157-3737
Affected Component – Red Marker Lamp
Part Number - LED-157-3131

All Amber and Red Marker Lamps are now installed in conjunction with a reflex reflector sticker.

Identify How/When Recall Condition was Corrected in Production : The week of November 1, 2023, the concern was remedied in manufacturing using Amber, Reflex Reflector Stickers and Red, Reflex Reflector Stickers.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : DEC 13, 2023 - DEC 13, 2023

Planned Owner Notification Date : DEC 13, 2023 - DEC 13, 2023

* NR - Not Reported