

Part 573 Safety Recall Report

23V-726

Manufacturer Name : Forest River Bus, LLC**Submission Date :** OCT 30, 2023**NHTSA Recall No. :** 23V-726**Manufacturer Recall No. :** 05-1695**Manufacturer Information :**

Manufacturer Name : Forest River Bus, LLC

Address : 2367 Century Drive
Goshen IN 46528

Company phone : (800) 348-7440

Population :

Number of potentially involved : 31

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2022 Forest River Bus LLC Starcraft All Star XL Transit Buses

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was provided by the supplier, TransAir.

2021 STARCRAFT ALL STAR XL 6

2022 STARCRAFT ALL STAR XL 1

Grand Total 7

Production Dates : DEC 18, 2020 - APR 06, 2023

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2022-2023 Forest River Bus LLC Starcraft All Star XLT Transit Buses

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was provided by the supplier, TransAir.

2022 Starcraft XLT 8

2023 Starcraft XLT 4

Grand Total 12

Production Dates : DEC 18, 2020 - APR 06, 2023

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 3 : 2022-2022 Forest River Bus LLC Glaval Concord II Transit Buses

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was provided by the supplier, TransAir.
2022 Glaval Concorde II 12
Grand Total 12

Production Dates : DEC 18, 2020 - APR 06, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The air conditionings (exterior mounted) compressors' mount may allow the compressor to contact the chassis steering stabilizer bar.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the compressors damage, impede or cause any type of failure to the stabilizer bar or any other steering component, this condition may lead to a crash.

Description of the Cause : According to Trans/Air, the air conditioning (exterior mounted) compressors are mounted to low using their designed bracket.

Identification of Any Warning that can Occur : An operator may hear a bump/grind from the compressor contacting the front stabilizer bar while traversing a bump.

Involved Components :

Component Name 1 : Compressor Mounts

Component Description : Compressor Mounts

Component Part Number : 4013775-01

Component Name 2 : Compressor Mounts

Component Description : Compressor Mounts

Component Part Number : 4013775-02

Supplier Identification :

Component Manufacturer

Name : Trans/Air Corp
Address : 480 E. Locust St.
Dallastown Pennsylvania 17313
Country : United States

Chronology :

On October 23, 2023, Forest Rivers Office of Corporate Compliance ("OCC") was made aware of a concern by the supplier, Trans/Air. Trans/Air has indicated that in certain applications that their compressors mounted to the OEM chassis may come into contact with and become damaged, and cause damage to/or impede the operation of the vehicles' stabilizer bar.

On October 26, 2023, Forest Rivers Office of Corporate Compliance ("OCC") alerted Forest Rivers Corporate Recall Committee of this pass through equipment recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. The vehicle will be inspected for the sway bar, if no sway bar is present there is no action needed. If the sway bar is present the new updated compressor mount will be installed.

What is the Forest River Customer Service Phone Number? (800)
348-7440

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Starcraft Bus
Forest River Bus LLC
Attn: Warranty Manager
2367 Century Drive
Goshen, IN 46528

How Remedy Component Differs
from Recalled Component :

Trans/Air Corp. - (717) 246-2627
480 E. Locust St.
Dallastown, PA 17313

Affected Component: Compressor Mounts
Part numbers 4013775-01 & 4013775-02

Replacement Components: Compressor Mounts
New compressor mount kit part numbers 4013848-01 (10cid) &
4013848-02 (13cid and 15cid)

Unknown

Identify How/When Recall Condition
was Corrected in Production :

Unknown

Recall Schedule :

Description of Recall Schedule :

Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : DEC 06, 2023 - DEC 06, 2023

Planned Owner Notification Date : DEC 06, 2023 - DEC 06, 2023

* NR - Not Reported