

# Part 573 Safety Recall Report

# 23V-694

**Manufacturer Name :** Winnebago Industries, Inc.

**Submission Date :** MAY 08, 2024

**NHTSA Recall No. :** 23V-694

**Manufacturer Recall No. :** 179



## Manufacturer Information :

**Manufacturer Name :** Winnebago Industries, Inc.

**Address :** PO BOX 152  
605 W. Crystal Lake Rd. Forest City IA  
50436

**Company phone :** 1-641-585-3535

## Population :

**Number of potentially involved :** 6,237

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2020-2024 Winnebago Era

**Vehicle Type :**

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The basis for determining the recall population is identification of the failure timeline. The recall population differs from other products due to the nature of how this awning is installed.

**Production Dates :** APR 04, 2019 - APR 14, 2023

**VIN Range 1 : Begin :** NR **End :** NR  Not sequential

**Vehicle 2 :** 2020-2024 Winnebago View / Navion

**Vehicle Type :**

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Unintentional awning deployments were identified on View and Navion product after the remedy for recall 22V-695 (WMH Recall 169) was completed. A new recall will be issued to supersede the previous recall.

**Production Dates :** MAR 01, 2019 - OCT 13, 2023

**VIN Range 1 : Begin :** NR **End :** NR  Not sequential

## Description of Defect :

**Description of the Defect :** In some cases, retractable awnings are extending unintentionally while the motorhome is in motion. This can occur even after the remedy for recall 22V-695 is completed.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** An awning that extends unintentionally while the motorhome is in motion could present a road hazard, which can increase the risk of a crash.

**Description of the Cause :** The post recall incidents were investigated and new potential causes for unintentional awning deployments due to improper electrical connections.

**Identification of Any Warning that can Occur :** An awning that extends unintentionally can happen without warning.

## Involved Components :

**Component Name 1 :** Awning

**Component Description :** 13' Freestyle

**Component Part Number :** 3398101

## Supplier Identification :

### Component Manufacturer

**Name :** Carefree of Colorado

**Address :** 2145 W 6th Ave

Broomfield Colorado 80020

**Country :** United States

## Chronology :

In April 2023, Winnebago became aware of unintentional awning deployments occurring on a vehicles that had previously received the remedy for 22V-695. In addition, in early May of 2023, a customer complaint was identified on social media which was shortly thereafter verified with the help of NHTSA ODI as the customer also submitted a complaint to NHTSA. As a result of becoming aware of these incidents, Winnebago opened an investigation in to post remedy unintentional awning deployments.

Subsequently, Winnebago, with the help of the awning supplier (Carefree of Colorado), investigated several post remedy incidents to verify the condition. The results of these technical investigations and an associated data analysis were completed in early October. The Product Safety Committee met on 10/9/2023 to review the results of the investigation and determined that the issue presented an unreasonable risk to motor vehicle safety requiring a safety recall.

Winnebago is aware of 13 post remedy incidents, 3 of which were also NHTSA VOQs. Winnebago was first aware of a post remedy incident on or about April 2023.

Winnebago is not aware of any injuries as a result of this condition.

## Description of Remedy :

Description of Remedy Program : Winnebago will coordinate the remedy of units identified in this recall. Remedy will be performed by Winnebago dealers.

Reimbursement requests will follow the general reimbursement plan on file with NHTSA.

How Remedy Component Differs from Recalled Component : The remedy will include the addition of a parking brake interlock module and update / verify correct firmware for the awning control.

Identify How/When Recall Condition was Corrected in Production : A shipment hold was placed on production units until the remedy is determined.

## Recall Schedule :

Description of Recall Schedule : Recall schedule for notifications will be within the 60 day requirement.

Planned Dealer Notification Date : OCT 24, 2023 - OCT 24, 2023

Planned Owner Notification Date : MAY 02, 2024 - MAY 02, 2024

\* NR - Not Reported