

Part 573 Safety Recall Report

23V-681

Manufacturer Name : General Motors, LLC**Submission Date :** OCT 12, 2023**NHTSA Recall No. :** 23V-681**Manufacturer Recall No. :** N232419690**Manufacturer Information :**

Manufacturer Name : General Motors, LLC

Address : 29427 Louis Chevrolet Road
MAIL CODE 480-210-2V WARREN MI
48093

Company phone : 586-596-1733

Population :

Number of potentially involved : 42

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2023 GMC Acadia

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records were used to determine the affected population.

25 GMC Acadia vehicles are affected by this recall.

Production Dates : JUN 10, 2023 - JUN 10, 2023

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2024-2024 Cadillac XT5

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records were used to determine the affected population.

8 Cadillac XT5 vehicles are affected by this recall.

Production Dates : JUN 10, 2023 - JUN 10, 2023

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 3 : 2024-2024 Cadillac XT6

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Manufacturing records were used to determine the affected population.

9 Cadillac XT6 vehicles are affected by this recall.

Production Dates : JUN 10, 2023 -JUN 12, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2023 model year GMC Acadia and 2024 model year Cadillac XT5 and XT6 vehicles. The windshield of these vehicles may have been assembled without the proper urethane sealant required to bond the windshield to the vehicle body.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the windshield is not properly bonded, there is an increased risk of injury to occupants in a crash.

Description of the Cause : During windshield assembly, the urethane pump hose became disconnected so that it was no longer dispensing the adhesive required to bond the windshield to the vehicle body.

Identification of Any Warning that can Occur : The customer may notice wind noise while driving or a water leak from the windshield.

Involved Components :

Component Name 1 : WINDSHIELD ASM

Component Description : Windshield Glass

Component Part Number : 84559909, 84559911, 84559913, 84577632, 84577634, 84722402, 84739468

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On August 9, 2023, a GM Brand Quality Manager submitted an issue to GM's Speak Up For Safety program after a customer complained of a windshield leak on a 2023 model year GMC Acadia. GM opened a product investigation on August 15, 2023. GM's investigation determined that, during a portion of one shift on June 10, 2023, the assembly plant built vehicles without the urethane sealant required to bond the windshield to the vehicle body. GM is aware of one relevant field incident and has determined there are 42 potentially affected vehicles in the US. On October 5, 2023, GM's Safety and Field Action Decision Authority decided to conduct a safety recall.

Description of Remedy :

Description of Remedy Program :	Dealer will inspect windshield and properly apply primer and urethane. If windshield is damaged, dealer will replace as necessary. Pursuant to 49 C.F.R. § 573.13(d)(1), all covered vehicles are under warranty, so reimbursement is not offered.
How Remedy Component Differs from Recalled Component :	Vehicle will be assembled with urethane sealant on windshield.
Identify How/When Recall Condition was Corrected in Production :	The disconnected hose was discovered and reconnected during the subject shift and thereafter vehicles were assembled with the proper urethane sealant.

Recall Schedule :

Description of Recall Schedule :	Dealers will be notified on October 12, 2023. Owner notification is estimated to begin on November 27, 2023.
Planned Dealer Notification Date :	OCT 12, 2023 - OCT 12, 2023
Planned Owner Notification Date :	NOV 27, 2023 - NOV 27, 2023

* NR - Not Reported