

Part 573 Safety Recall Report

23V-680

Manufacturer Name : Southeast Toyota Distributors, LLC**Submission Date :** OCT 12, 2023**NHTSA Recall No. :** 23V-680**Manufacturer Recall No. :** SET23A**Manufacturer Information :**

Manufacturer Name : Southeast Toyota Distributors, LLC

Address : 250 Jim Moran Blvd

Deerfield Beach FL 33442

Company phone : 954-429-2000

Population :

Number of potentially involved : 13

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2023 Toyota 4Runner

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : GAS

Descriptive Information : The recall population was determined by searching SET's data base for vehicles that had a wheel and tire upgrade and the weight of the wheel and tire removed was incorrectly entered into the system that calculates the net weight added to the vehicle after vehicle certification and prior to the first retail sale and which received a load carrying capacity modification label that was not accurate to 1 percent of the actual net weight added to the vehicle. Vehicles outside the recall population contain load carrying capacity modification labels that meet the requirements of FMVSS 110.

Production Dates : AUG 15, 2023 - SEP 25, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Pursuant to FMVSS 110 S10, a load carrying capacity modification label must be added to a vehicle if weight exceeding the lesser of 1.5 percent of GVWR or 45.4 kg (100 pounds) is added to a vehicle between final vehicle certification and the first retail sale of the vehicle. The updated load carrying capacity values must be accurate to within 1 percent of the actual added weight. With regard to the vehicles that are subject to this recall, SET added net accessory weight but the load carrying capacity modification labels were not accurate to within 1 percent of the actual added weight.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : In the affected vehicles, the current load carrying capacity modification label does not reflect a value that is accurate to within one percent (1%) of the weight of accessories installed on the vehicle. If the information that is

provided on the modified label is not within 1% of the added weight, in the worst case, a vehicle owner may overload a vehicle which may increase the risk of a crash. SET is not aware of any such events.

Description of the Cause : NR

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Vehicle Load Capacity Modification Label

Component Description : Vehicle Load Capacity Modification Label

Component Part Number : 01

Supplier Identification :

Component Manufacturer

Name : Southeast Toyota Distributors, LLC.

Address : 250 Jim Moran Blvd
Deerfield Beach Florida 33442

Country : United States

Chronology :

During a routine process validation audit in late September 2023, SET discovered that an incorrect weight had been entered in the database which is used to calculate the load carrying capacity modification label. SET investigated and determined that the wrong factory wheel and tire weight was used causing the actual net accessory weight to be under reported in the system by two pounds. SET's investigation found that for the affected vehicles, after the correct weight of the accessory wheels was input, the modified load carrying capacity did not reflect the total weight added between certification and first retail sale within 1% of the actual added weight as required by FMVSS 110. On October 5, 2023, SET decided to conduct a recall to address this issue on vehicles in the field.

Description of Remedy :

Description of Remedy Program : At no cost to the vehicle owner, SET will notify the owners by mail of the noncompliance and will provide them with a new modified label to be installed over the original modified label. Each label will be generated specifically for each owner's vehicle, based on the net weight of the accessories installed. The Owner Notification Letter will include a contact number should an owner qualify for a pre-recall remedy reimbursement.

How Remedy Component Differs from Recalled Component : Corrected Vehicle Load Capacity Modification Label accurate to 1% of the actual added weight as required by FMVSS 110.

Identify How/When Recall Condition was Corrected in Production : Modified load carrying capacity labels for vehicles receiving a wheel and tire upgrade was stopped until the calculations were corrected, and new labels were available.

Recall Schedule :

Description of Recall Schedule : SET will obtain current owner mailing address data based on the VIN of each individual affected vehicle and will mail the owner notification letters and updated modification labels to owners of affected vehicles. SET expects the mailing of owner notification letters to begin on or before 12/04/2023.

Planned Dealer Notification Date : OCT 12, 2023 - OCT 12, 2023

Planned Owner Notification Date : DEC 04, 2023 - DEC 04, 2023

* NR - Not Reported