OMB Control No.: 2127-0004

Not sequential

# Part 573 Safety Recall Report

## 23V-665

**Manufacturer Name:** REV Recreation Group

NHTSA Recall No.: 23V-665
Manufacturer Recall No.: 231002REV



#### **Manufacturer Information:**

Manufacturer Name: REV Recreation Group

Address: 1031 U.S. 224 E

P.O. Box 31 Decatur IN 46733

Company phone: 800 509 3417

## **Population:**

Number of potentially involved : 14 Estimated percentage with defect : 100 %

#### **Vehicle Information:**

Vehicle 1: 2023-2024 Fleetwood Fortis

Vehicle Type: LOW VOLUME VEHICLES

Body Style : OTHER Power Train : GAS

Descriptive Information: The campaign population was determined based upon the manufacturing records of

when the plant switched to a new griddle to the current date.

Production Dates: DEC 29, 2022 - JUL 25, 2023

VIN Range 1 : Begin : NR End : NR

Vehicle 2: 2024-2024 Holiday Rambler Invicta

Vehicle Type: LOW VOLUME VEHICLES

Body Style: OTHER Power Train: GAS

Descriptive Information: The campaign population was determined using manufacturing records of when the

plant switched to a new griddle to the current date.

Production Dates: APR 20, 2023 - APR 20, 2023

VIN Range 1 : Begin : NR End : NR Not sequential

#### **Description of Defect:**

Description of the Defect: The exterior griddle may be stowed while still connected to the LP gas.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: The exterior griddle may be stowed while in use, increasing the risk of a fire.

Description of the Cause: The model of griddle installed in the applicable products had a plumbing

configuration that allowed the closure of the griddle while connected to the LP

gas.

Identification of Any Warning None that can Occur:

### **Involved Components:**

Component Name 1 : Griddle
Component Description : Griddle
Component Part Number : C09-0003

#### **Supplier Identification:**

## **Component Manufacturer**

Name: NR Address: NR NR

Country: NR

#### **Chronology:**

- 8/1/2023 REV RV performed a random product sampling audit.
- 8/4 All audit inspection items were sent to the Product Development teams for further review.
- 8/14 Product development and Engineering reviewed the use and design intent of a griddle option feature.
- 8/15 A stop ship was implemented and Engineering started an investigation.
- 8/16 Called the griddle manufacturer with a request for them to review the installation regarding the LP line routing and shut off.
- 8/18 Further consultation with the supplier. They began an investigation and testing was started.
- 8/21 Field research and investigation was conducted.
- 9/5 After holiday, teams collaborated and scheduled final validation.
- 9/8 Meet to discuss field research to determine scope.
- 9/11 Reviewed warranty data summary
- 9/18 Manufacturing testing concluded
- 9/22 Field analysis concluded
- 9/25 Summary sent to committee for consideration.
- 9/29 Committee meeting concluded with action plan to proceed with Part 573

#### **Description of Remedy:**

Description of Remedy Program: With the griddle in the stowed position the griddle can inadvertently be left on with the LP gas connected. REV will notify owners and dealers of the campaign. The repairs will be made free of charge. REV will reimburse owners that have previously paid for a repair that is within the scope of this defect under recall upon presentation of a paid receipt. Owners will still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized.

from Recalled Component:

How Remedy Component Differs A 90-degree fitting and a quick disconnect will be included in the parts kit.

Identify How/When Recall Condition Vehicles affected at the production plant were remedied with an elbow was Corrected in Production: fitting and quick disconnect that will not allow for the closure of the exterior griddle while connected to LP gas. All units at the plant were remedied prior to entering into commerce.

#### **Recall Schedule:**

Description of Recall Schedule: Dealer notification will be conducted via email, and owner notification

will be conducted via US Mail.

Planned Dealer Notification Date: NOV 28, 2023 - NOV 28, 2023 Planned Owner Notification Date: DEC 01, 2023 - DEC 01, 2023

<sup>\*</sup> NR - Not Reported