

# Part 573 Safety Recall Report

# 23V-639

**Manufacturer Name :** Kia America, Inc.**Submission Date :** JAN 04, 2024**NHTSA Recall No. :** 23V-639**Manufacturer Recall No. :** SC282**Manufacturer Information :**

Manufacturer Name : Kia America, Inc.

Address : 111 Peters Canyon Road  
Irvine CA 92606

Company phone : 800-333-4542

**Population :**

Number of potentially involved : 83,667

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2019-2019 Kia Sorento

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

Descriptive Information : Certain 2019 model year Sorento vehicles manufactured from August 1, 2018 through June 12, 2019.

The recall population was determined by a review of vehicle production and supplier records. The vehicles subject to this recall were not produced in VIN order. Customers seeking information about their specific vehicle will be referred to Kia's Consumer Assistance Center or their Kia dealer.

Production Dates : AUG 01, 2018 - JUN 12, 2019

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : Due to an error in the manufacturing process at the supplier, the rearview camera may be susceptible to water intrusion. If water enters the rear of the camera, the camera's image may become blank while in reverse. As a result, the subject vehicles fail to comply with the rear visibility requirements of Federal Motor Vehicle Safety Standard (FMVSS) 111.

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

Description of the Safety Risk : A rearview camera that does not display what is behind the vehicle increases the risk of crash.

Description of the Cause : Supplier's manufacturing error created path for water intrusion into rearview camera via the wiring harness.

Identification of Any Warning None  
that can Occur :

## Involved Components :

Component Name 1 : CAMERA ASSY-BACK VIEW

Component Description : Back View Camera Assembly

Component Part Number : 99240-C6500

Component Name 2 : CAMERA ASSY-BACK VIEW

Component Description : Back View Camera Assembly

Component Part Number : 99240-C6501

Component Name 3 : CAMERA ASSY-BACK VIEW

Component Description : Back View Camera Assembly

Component Part Number : 99240-C6600

## Supplier Identification :

### Component Manufacturer

Name : Hyundai Mobis

Address : 95 Sayang 2-gil, Munbaek-myeon,  
Chungcheongbuk-do Jincheon-gun Foreign States 27862

Country : Korea, Republic of

## Chronology :

See attached document titled "2019MY Sorento Rearview Camera".

## Description of Remedy :

**Description of Remedy Program :** All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Kia dealer. Kia dealers will inspect the rearview camera, and if necessary, replace it with a new one. If no issue is found following inspection, dealers will apply additional water proofing to the camera wiring harness. Kia will reimburse owners for repair expenses already incurred pursuant to Kia's General Reimbursement Plan filed May 10, 2022.

**How Remedy Component Differs from Recalled Component :** The remedy component prevents the ability for water to enter the rearview camera.

**Identify How/When Recall Condition was Corrected in Production :** Additional waterproofing to the rearview camera wiring harness was applied to the 2019MY Sorento vehicles produced beginning on June 13, 2019.

## Recall Schedule :

**Description of Recall Schedule :** [The 'follow-up' dealer notification is tentatively scheduled to begin and end on April 3, 2024, and the 'follow-up' owner notification is tentatively scheduled to begin and end on April 5, 2024.]

**Planned Dealer Notification Date :** APR 03, 2024 - APR 03, 2024

**Planned Owner Notification Date :** APR 05, 2024 - APR 05, 2024

\* NR - Not Reported