

Part 573 Safety Recall Report

23V-619

Manufacturer Name : Volkswagen Group of America, Inc.

Submission Date : SEP 11, 2023

NHTSA Recall No. : 23V-619

Manufacturer Recall No. : 90W7



Manufacturer Information :

Population :

Manufacturer Name : Volkswagen Group of America, Inc.

Number of potentially involved : 8

Address : 3800 Hamlin Road

Estimated percentage with defect : 100 %

Auburn Hills MI 48326

Company phone : 1-800-893-5298

Vehicle Information :

Vehicle 1 : 2019-2019 VOLKSWAGEN JETTA

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : 1) The vehicle population was determined by reviewing vehicle assembly records .
2) Vehicles not included in the recall are already manufactured with the optimized version of the instrument cluster software

JETTA: 8

Production Dates : NOV 09, 2018 - NOV 27, 2018

VIN Range 1 : Begin : 3VWC57BU6KM123922 **End :** 3VWCB7BUXKM129232 Not sequential

Description of Noncompliance :

Description of the Noncompliance : Certain vehicles may not comply with Federal Motor Vehicle Safety Standard (FMVSS) No.114. Theft protection and rollaway prevention. Due to an incorrectly coded data container, affected vehicles may fail to provide an audible warning in the instrument cluster when the driver opens the door after turning off the ignition and leaving the key in the ignition cylinder.

FMVSS 1 : 114 - Theft protection

FMVSS 2 : NR

Description of the Safety Risk : If there is no audible warning to alert the driver to a key left in the ignition, there is an increased risk of vehicle theft or a crash.

Description of the Cause : The incorrect data container was used in production. The bit to enable the warning was not set.

Identification of Any Warning that can Occur : NONE

Involved Components :

Component Name 1 : Instrument cluster

Component Description : Instrument cluster

Component Part Number : 17A920840A

Supplier Identification :

Component Manufacturer

Name : Volkswagen de México S.A. de C.V.

Address : Autopista México - Puebla KM 116

San Lorenzo Almecatla Cuautlancingo Foreign States 72700

Country : Mexico

Chronology :

July 4, 2023 – VW de Mexico completed an internal/factory audit of factory re-worked vehicles. Audit identified certain vehicles for which factory rework affecting data container coding that affects the key warning could not be verified.

July 13, 2023 – The topic was presented to the Volkswagen de Mexico's Pre Product Safety Committee; recommended topic be escalated to the Volkswagen Product Safety Committee.

August 30, 2023 - The topic was presented to the Volkswagen Product Safety Committee, which determined that a noncompliance may be present in the affected vehicles and decided a noncompliance recall for the affected population.

Volkswagen is not aware of any claims or field reports relating to this issue.

Description of Remedy :

Description of Remedy Program : Instrument cluster codification using will be updated using workshop diagnostic tool. Because the vehicles included in this recall would be covered under the new vehicle limited warranty, Volkswagen will not offer a reimbursement plan under this recall.

How Remedy Component Differs from Recalled Component : The recall remedy is to correct the coding within the vehicle's BCM so that the new (correct) data container has the key warning enabled. No parts are needed. The difference between remedied modules and non-remedied modules is that the coding in remedied modules will have the key warning enabled.

Identify How/When Recall Condition was Corrected in Production : Production series is not affected

Recall Schedule :

Description of Recall Schedule : Dealers: on or before September 08, 2023 / Owners on or before November 03, 2023

Planned Dealer Notification Date : SEP 08, 2023 - SEP 08, 2023

Planned Owner Notification Date : NOV 03, 2023 - NOV 03, 2023

* NR - Not Reported