

# Part 573 Safety Recall Report

## 23V-611

**Manufacturer Name :** Forest River, Inc.**Submission Date :** SEP 01, 2023**NHTSA Recall No. :** 23V-611**Manufacturer Recall No. :** 62-1671**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 66

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Vehicle Information :**

Vehicle 1 : 2024-2024 Forest River Inc. Sabre Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Reviewing the scale weight report for the manufacturing division, a scope was determined of units that weighed less than expected.

2024	SABRE SRF32GKS	11
2024	SABRE SRF36FLX	4
2024	SABRE SRF37FLH	18
2024	SABRE SRF37FLL	28
2024	SABRE SRF38DBL	5
Grand Total		66

Production Dates : JUL 11, 2023 - AUG 15, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The Federal Placard indicates an incorrect Cargo Carrying Capacity and Dry Weight of the vehicle.

FMVSS 1 : 120 - Wheels and rims- other than passenger cars

FMVSS 2 : 567 - Certification

Description of the Safety Risk : An operator may overload the vehicle, increasing the risk for loss of control which may lead to a crash.

Description of the Cause : The manufacturing plant found a piece of steel had wedged against the scale pad, not allowing the scale pad to be depressed under load.

Identification of Any Warning that can Occur : None

### Involved Components :

Component Name 1 : Federal Placard

Component Description : Federal Placard

Component Part Number : N/A

### Supplier Identification :

#### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

### Chronology :

On August 24, 2023, Forest Rivers Office of Corporate Compliance ("OCC") was notified by the manufacturing plant that it was found during a routine weight check, vehicles were weighing lighter than expected. Upon further inspection, manufacturing plant found a piece of steel had wedged against the scale pad, not allowing the scale pad to be depressed under load.

On August 25, 2023, OCC and manufacturing reviewed manufacturing records, including weights of vehicles.

On September 1, 2023, Forest Rivers Corporate Recall Committee voted to recall.

## Description of Remedy :

**Description of Remedy Program :** Forest River will provide all parts and labor free of charge to Consumers and Dealers. A new accurate Federal Placard will be sent to Dealer and Consumers. Consumers may install the Federal Placard as per the instructions below; or contact an Authorized Forest River Dealer and or Service Center to have the Federal Placard replaced.

What is the Forest River Customer Service Phone Number? (260) 499-2100

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Sabre  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
2577 E. Kercher Rd.  
Goshen, IN 46528

**How Remedy Component Differs from Recalled Component :** Federal Placard  
The Federal Placard will now have the accurate Cargo Carrying Capacity and Dry Weight of the vehicle.

**Identify How/When Recall Condition was Corrected in Production :** The concern was remedied the week of August 25, 2023, by removing the piece of steel and cleaning the scale pads.

## Recall Schedule :

**Description of Recall Schedule :** Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

**Planned Dealer Notification Date :** OCT 11, 2023 - OCT 11, 2023

**Planned Owner Notification Date :** OCT 11, 2023 - OCT 11, 2023

\* NR - Not Reported