

Part 573 Safety Recall Report

23V-588

Manufacturer Name : Honda (American Honda Motor Co.)**Submission Date :** AUG 17, 2023**NHTSA Recall No. :** 23V-588**Manufacturer Recall No. :** NFG, HFF**Manufacturer Information :**

Manufacturer Name : Honda (American Honda Motor Co.)

Address : 1919 Torrance Blvd.

Torrance CA 90501

Company phone : 1-888-234-2138

Population :

Number of potentially involved : 19

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2023 Honda CR-V Hybrid

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : HYBRID ELECTRIC

Descriptive Information : The recall population was determined based on supplier and manufacturing records. The production range reflects all possible vehicles that could experience the problem.

Production Dates : DEC 08, 2022 - APR 25, 2023

VIN Range 1 : Begin : NR End : NR

 Not sequential

Vehicle 2 : 2023-2023 Honda Accord Hybrid

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : The recall population was determined based on supplier and manufacturing records. The production range reflects all possible vehicles that could experience the problem.

Production Dates : JAN 31, 2023 - APR 13, 2023

VIN Range 1 : Begin : NR End : NR

 Not sequential**Description of Defect :**

Description of the Defect : Due to improper manufacturing, the electronic transmission's generator resolver cover may have been broken during the assembly process. The broken pieces potentially can cut the resolver wires during vehicle operation, resulting in a loss of engine power.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The engine potentially can lose power during vehicle operation. If the vehicle

Description of the Safety Risk : loses power, the driver may be unable to restart and operate the vehicle, increasing the risk of a crash.

Description of the Cause : The generator resolver cover was installed out of sequence during the manufacturing process.

Identification of Any Warning that can Occur : An engine warning message displays on the vehicle's dash.

Involved Components :

Component Name 1 : TRANSMISSION ASSY

Component Description : Transmission Assembly

Component Part Number : CR-V Hybrid: 20041-69K-A02, ACCORD Hybrid: 20041-6MR-A02

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

April 20, 2023 – Honda received its first warranty claim relating to the vehicle's check charging system warning message.

April 28, 2023 – The Honda factory implemented process improvement measures to address a potential production issue.

May 30, 2023 – Honda launched an investigation into the cause of the generator resolver production issues.

August 4, 2023 – Honda identified a potential defect that could result in a loss of motive power and an inability to restart.

August 10, 2023 – Honda determined that a defect related to motor vehicle safety existed and decided to conduct a safety recall.

As of August 17, 2023, Honda has received 1 warranty claim related to the issue, and no reports of injuries or

deaths related to this issue.

Description of Remedy :

Description of Remedy Program : Registered owners of all affected vehicles will be contacted by mail and asked to take their vehicle to an authorized Honda dealer. The dealer will replace the e-CVT transmission.

Owners who have paid to have these repairs completed at their own expense will be eligible for reimbursement, in accord with the recall reimbursement plan on file with NHTSA.

How Remedy Component Differs from Recalled Component : Recalled e-CVT transmissions were improperly manufactured.

Identify How/When Recall Condition was Corrected in Production : The e-CVT transmission manufacturing process added a detection mechanism to ensure that the resolver covers are not installed out of sequence.

Recall Schedule :

Description of Recall Schedule : Dealer notification is scheduled to begin and end on or about 8/18/2023. Owner notification is scheduled to begin and end on or about 10/11/2023.

Planned Dealer Notification Date : AUG 18, 2023 - AUG 18, 2023

Planned Owner Notification Date : OCT 11, 2023 - OCT 11, 2023

* NR - Not Reported