

# Part 573 Safety Recall Report

# 23V-571

**Manufacturer Name :** Autocar, LLC  
**Submission Date :** AUG 10, 2023  
**NHTSA Recall No. :** 23V-571  
**Manufacturer Recall No. :** ACX-2309 DC-2305

**Manufacturer Information :**

**Manufacturer Name :** Autocar, LLC  
**Address :** 551 S WASHINGTON STREET  
 HAGERSTOWN IN 47346  
**Company phone :** 7654895499

**Population :**

**Number of potentially involved :** 605  
**Estimated percentage with defect :** 16 %

**Vehicle Information :**

**Vehicle 1 :** 2023-2023 Autocar ACX (Xpeditor)  
**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES  
**Body Style :** OTHER  
**Power Train :** NR

**Descriptive Information :** All ACX (Xpeditor) units with suspect manufacturing process are included.

**Production Dates :** NOV 04, 2022 - JUL 05, 2023

**VIN Range 1 : Begin :** 5VCACLCEXPC240138 **End :** 5VCACRCE6PC244447  Not sequential

**Vehicle 2 :** 2023-2023 Autocar DC (Legend)  
**Vehicle Type :**  
**Body Style :**  
**Power Train :** NR

**Descriptive Information :** All DC (Legend) units manufactured with the suspect process are included.

**Production Dates :** SEP 01, 2022 - JUN 12, 2023

**VIN Range 1 : Begin :** 5VCCCLEJ6PC240429 **End :** 5VCCCLEH9PC245685  Not sequential

**Description of Defect :**

**Description of the Defect :** The drive line center support bearing hardware may not be properly secured.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** If the drive line center support bearing hardware is not properly secured, the drive line could separate from the vehicle, increasing the risk of a crash.

**Description of the Cause :** An Autocar assembly error resulted in drive line center support bearing hardware that may not properly secured.

**Identification of Any Warning that can Occur :** Drive line vibration.

**Involved Components :**

Component Name 1 : Autocar Hardware

Component Description : Autocar Hardware

Component Part Number : Autocar Hardware

**Supplier Identification :****Component Manufacturer**

Name : Autocar LLC

Address : 551 S Washington St  
Hagerstown 47346

Country : United States

**Chronology :**

June 30, 2023, during an internal inspection, Autocar personnel identified loose drive line center support bearing hardware and an investigation began. July 7, 2023, through July 11, 2023, 162 in-house units were inspected, 26 defects were identified and corrected. August 3, 2023, the information was presented to Autocar management team and out of an abundance of caution Autocar decided to perform a voluntary safety recall for all suspect units.

**Description of Remedy :**

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13.

How Remedy Component Differs from Recalled Component : The drive line support bearing fasteners will be inspected, secured or replaced at no charge to the owner.

Identify How/When Recall Condition was Corrected in Production : The manufacturing process was revised, and a clean point established for production July 11, 2023.

**Recall Schedule :**

Description of Recall Schedule : Dealer and owner notification will begin October 6, 2023, and end October 9, 2023.

Planned Dealer Notification Date : OCT 06, 2023 - OCT 09, 2023

Planned Owner Notification Date : OCT 06, 2023 - OCT 09, 2023

\* NR - Not Reported