

Part 573 Safety Recall Report

23V-555

Manufacturer Name : Mercedes-Benz USA, LLC

Submission Date : AUG 04, 2023

NHTSA Recall No. : 23V-555

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Mercedes-Benz USA, LLC

Address : 13470 International Parkway
Jacksonville FL 32218

Company phone : 1-877-496-3691

Population :

Number of potentially involved : 10

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2023 Mercedes-Benz AMG EQE

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : NR

Descriptive Information : 2 Vehicles. The recall population was determined through production records. Vehicles outside of the recall population have the absorbers installed according to current production specifications.

Production Dates : APR 01, 2022 - AUG 02, 2022

VIN Range 1 : Begin : NR **End :** NR

☐ Not sequential

Vehicle 2 : 2023-2023 Mercedes-Benz EQE 500

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : NR

Descriptive Information : 5 Vehicles. The recall population was determined through production records. Vehicles outside of the recall population have the absorbers installed according to current production specifications.

Production Dates : APR 01, 2022 - AUG 02, 2022

VIN Range 1 : Begin : NR **End :** NR

☐ Not sequential

Vehicle 3 : 2023-2023 Mercedes-Benz EQE 350

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : NR

Descriptive Information : 3 Vehicles. The recall population was determined through production records. Vehicles outside of the recall population have the absorbers installed according to current production specifications.

Production Dates : APR 01, 2022 - AUG 02, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2023 EQE (295 platform) vehicles, the mounting of the absorbers in the roof frame might not meet current production specifications.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In the event of a crash with window airbag deployment, the absorbers might separate into the interior of the vehicle. In this case, the risk of injury for vehicle occupants would be increased.

Description of the Cause : Due to a deviation in the development process, the locking lugs to secure the absorbers might not have a sufficient retaining force.

Identification of Any Warning that can Occur : The driver will not receive a warning due to the nature of the failure mechanism.

Involved Components :

Component Name 1 : Absorber Left Front

Component Description : Absorber Left Front

Component Part Number : A295 692 2900

Component Name 2 : Absorber Right Front

Component Description : Absorber Right Front

Component Part Number : A295 692 3000

Supplier Identification :**Component Manufacturer**

Name : IAC International Automotive Components
Address : Werner-von-Siemens-Ring 11
Grasbrunn Foreign States 85630
Country : Germany

Chronology :

In April 2023, it was discovered that vehicles equipped with absorbers with an insufficient retaining force might have been retailed.

Originally, MBAG had implemented a plant action in June 2022 to rework all potentially affected vehicles having absorbers with insufficient retaining force.

In April 2023 as part of an internal review, it was determined that some vehicles had left the plant without the aforementioned rework completed. Subsequently, the potentially affected vehicles in the field were identified. On July 28, 2023, MBAG determined that a potential safety risk cannot be ruled out and decided to conduct a recall.

MBAG can confirm there are no warranty claims, field or service reports, or other information (such as the number of deaths and/or injuries) related to this defect in the USA.

Description of Remedy :

Description of Remedy Program : An authorized Mercedes-Benz dealer, will replace the absorbers on the affected vehicles.

Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since none of the involved vehicles would have been previously subject to the condition described and all remain covered under the new vehicle warranty.

How Remedy Component Differs from Recalled Component : A change in the absorbers part design.
Remedy Parts:

A295 692 2900 - Absorber Left Front
A295 692 3000 - Absorber Right Front

Identify How/When Recall Condition was Corrected in Production : A change in the part design ensures that this issue can no longer occur from August 3, 2022 onwards.

Recall Schedule :

Description of Recall Schedule : Dealers will be notified of the pending voluntary recall campaign on

August 11, 2023. Owners will be notified of the voluntary recall campaign before October 3, 2023. A copy of all communications will be provided when available.

Planned Dealer Notification Date : AUG 11, 2023 - NR

Planned Owner Notification Date : OCT 03, 2023 - NR

* NR - Not Reported