

# Part 573 Safety Recall Report

# 23V-548

**Manufacturer Name :** Highland Ridge RV**Submission Date :** AUG 17, 2023**NHTSA Recall No. :** 23V-548**Manufacturer Recall No. :** 9904590**Manufacturer Information :**

Manufacturer Name : Highland Ridge RV

Address : 955 Tuscany Drive

Shipshewana IN 46565

Company phone : 260-768-7771

**Population :**

Number of potentially involved : 11

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2023-2024 Highland Ridge Range Lite Air

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Jayco determined the scope from its production records.

Production Dates : DEC 15, 2022 - APR 26, 2023

VIN Range 1 : Begin : 58TBM0AK9P3RE3050 End : 58TBM0AK5R3RE3050  Not sequential**Description of Defect :**

Description of the Defect : Highland Ridge had 11 trailers produced between 12-15-22 and 4-26-23 potentially built without a secondary means of escape.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If there is no secondary means of escape it may impair the ability to quickly exit the trailer should an adverse event occur which may increase the risk of an injury or death.

Description of the Cause : Highland Ridge RV production may have installed a standard window instead of an emergency egress window in the slide-out over the sofa.

Identification of Any Warning that can Occur : There is no warning that will precede or occur.

**Involved Components :**

Component Name 1 : Egress Window

Component Description : WINDOW, 48X29 8800 BLK G20 TNT HS FEGR RDSI

Component Part Number : 0269760

## Supplier Identification :

### Component Manufacturer

Name : Lippert Components Inc.

Address : 3501 CR 6 East

Elkhart Indiana 46514

Country : United States

## Chronology :

May 25, 2023 an internal communication was received from our codes and standards team informing Jayco compliance that there were 11 trailers that may have been built with no secondary means of escape. Production dates beginning 12-15-2022 and ending 04-26-2023. This was noticed due to an over stock of egress windows once production was complete.

June 5, 2023 the Warranty Incident Review Committee (WIRC) discussed this incident and elevated to the Corrective and Preventive Action Committee (CPAC).

June 7, 2023 CPAC met to discuss this incident and elevated this incident to the Safety Steering Committee (SSC), pending an internal investigation of the incident.

On July 27, 2023 SSC met and voted that a safety recall was appropriate for this incident.

Jayco Inc. has not received any warranty claims for this issue.

## Description of Remedy :

Description of Remedy Program : Dealer to inspect the unit for an emergency egress window at the slide-out above the sofa. If there is no emergency egress window the dealer will replace the standard window with an emergency egress window. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. Jayco will notify affected retail owners and dealers. Jayco will file completion reports.

How Remedy Component Differs from Recalled Component : Remedied component will have an emergency egress window at the slide-out above the sofa.

Identify How/When Recall Condition was Corrected in Production : Production installed an emergency egress window in the slide-out above the sofa after 4-26-23.

### Recall Schedule :

Description of Recall Schedule : Jayco will notify its dealers and affected retail owners.  
Planned Dealer Notification Date : SEP 08, 2023 - SEP 08, 2023  
Planned Owner Notification Date : SEP 08, 2023 - SEP 08, 2023

\* NR - Not Reported