

Part 573 Safety Recall Report

23V-547

Manufacturer Name : Starcraft RV**Submission Date :** AUG 04, 2023**NHTSA Recall No. :** 23V-547**Manufacturer Recall No. :** 9902990**Manufacturer Information :**

Manufacturer Name : Starcraft RV

Address : 903 South Main Street

P.O. Box 460 Middlebury IN 46540

Company phone : 800-945-4787

Population :

Number of potentially involved : 17

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2023 Starcraft RV Super Lite Maxx

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Jayco determined the scope from its production records.

Production Dates : MAR 28, 2022 - MAR 30, 2023

VIN Range 1 : Begin : 1SABVOAK5P3RE5051 End : 1SABVOAKOP3RE5068 Not sequential**Description of Defect :**

Description of the Defect : Starcraft RV had 17 trailers produced between 3-28-23 and 3-30-23 potentially built without a secondary means of escape.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If there is no secondary means of escape it may impair the ability to quickly exit the trailer should an adverse event occur which may increase the risk of an injury or death.

Description of the Cause : Starcraft RV production may have installed a standard window instead of an emergency egress window in the slide-out over the sofa.

Identification of Any Warning that can Occur : There is no warning that will precede or occur.

Involved Components :

Component Name 1 : Egress Window

Component Description : WINDOW, 48X29 8800 BLK G20 TNT HS FEGR RDSI

Component Part Number : 0269760

Supplier Identification :

Component Manufacturer

Name : Lippert Components Inc.

Address : 3501 CR 6 East

Elkhart Indiana 46514

Country : United States

Chronology :

May 25, 2023 an internal communication was received from our codes and standards team informing Jayco compliance that there were 17 trailers that may have been built with no secondary means of escape. Production dates beginning 03-28-2023 and ending 03-30-2023. This was noticed due to an over stock of egress windows once production was complete.

June 5, 2023 the Warranty Incident Review Committee (WIRC) discussed this incident and elevated to the Corrective and Preventive Action Committee (CPAC).

June 7, 2023 CPAC met to discuss this incident and elevated this incident to the Safety Steering Committee (SSC), pending an internal investigation of the incident.

July 27, 2023 SSC met and voted that a safety recall was appropriate for this incident.

Jayco Inc. has not received any warranty claims for this issue.

Description of Remedy :

Description of Remedy Program : Dealer to inspect the unit for an emergency egress window at the slide-out above the sofa. If there is no emergency egress window the dealer will replace the standard window with an emergency egress window. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. Jayco will notify affected retail owners and dealers. Jayco will file completion reports.

How Remedy Component Differs from Recalled Component : Remedied component will have an emergency egress window at the slide-out above the sofa.

Identify How/When Recall Condition was Corrected in Production : Production installed an emergency egress window over the sofa in the slide-out after 3-30-23.

Recall Schedule :

Description of Recall Schedule : Jayco will notify its dealers and affected retail owners.
Planned Dealer Notification Date : SEP 08, 2023 - SEP 08, 2023
Planned Owner Notification Date : SEP 08, 2023 - SEP 08, 2023

* NR - Not Reported