

# Part 573 Safety Recall Report

# 23V-524

**Manufacturer Name :** Honda (American Honda Motor Co.)**Submission Date :** AUG 03, 2023**NHTSA Recall No. :** 23V-524**Manufacturer Recall No. :** CF7**Manufacturer Information :****Population :**

Manufacturer Name : Honda (American Honda Motor Co.)

Number of potentially involved : 5

Address : 1919 Torrance Blvd.

Estimated percentage with defect : 100 %

Torrance CA 90501

Company phone : 1-888-234-2138

**Vehicle Information :**

Vehicle 1 : 2017-2017 Honda CR-V

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : The recall population was determined based on manufacturing records. The production range reflects all possible vehicles that could experience the problem.

Production Dates : APR 26, 2017 - SEP 21, 2017

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 2 : 2020-2020 Honda CR-V

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : The recall population was determined based on manufacturing records. The production range reflects all possible vehicles that could experience the problem.

Production Dates : DEC 02, 2019 - DEC 02, 2019

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 3 : 2022-2022 Honda CR-V

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : The recall population was determined based on manufacturing records. The production range reflects all possible vehicles that could experience the problem.

Production Dates : NOV 02, 2021 - JUL 20, 2022

VIN Range 1 : Begin : NR End : NR  Not sequential

## Description of Noncompliance :

Description of the Noncompliance : The certification label located on the driver's side door jamb contains the incorrect Gross Vehicle Weight Rating (GVWR), Gross Axle Weight Rating (GAWR), and tire size. In addition, the label fails to meet the requirements of 49 CFR Part 567.

FMVSS 1 : 110 - Tire selection and rims

FMVSS 2 : NR

Description of the Safety Risk : If the operator refers to the incorrect tire information, the vehicle's tire could be replaced with the incorrect tire size and load rating, potentially increasing the risk of a crash.

Description of the Cause : During a failure of the primary certification label printer, a backup label printer incorrectly printed information without being properly reset and configured for the US model.

Identification of Any Warning that can Occur : NR

## Involved Components :

Component Name 1 : LABEL, CERTIFICATION USA(TT)

Component Description : LABEL, CERTIFICATION USA(TT)

Component Part Number : 42763-TLJ -A01

## Supplier Identification :

### Component Manufacturer

Name : American Honda Motor Co., Inc.

Address : 1919 Torrance Blvd.

Torrance California 90501

Country : United States

## Chronology :

June 1, 2023

Honda identified an incorrect certification label during a quality inspection and began to investigate the issue.

June 5, 2023

Honda investigated the affected population of vehicles.

July 20, 2023

Honda determined that a FMVSS noncompliance existed and decided to conduct a noncompliance recall.

As of July 20, 2023, Honda has not received any warranty claims, reports of injuries or deaths related to this issue.

## Description of Remedy :

**Description of Remedy Program :** Registered owners of all affected vehicles will be contacted by mail and asked to take their vehicle to an authorized Honda dealer. The dealer will remove and replace the incorrect vehicle certification label with a correct label.

Owners who have paid to have these repairs completed at their own expense will be eligible for reimbursement, in accord with the recall reimbursement plan on file with NHTSA.

**How Remedy Component Differs from Recalled Component :** Recalled components contain the incorrect vehicle information.

**Identify How/When Recall Condition was Corrected in Production :** The backup printer process has been modified to ensure the previous information has been cleared before entering and printing a new label.

## Recall Schedule :

**Description of Recall Schedule :** Dealer notification is scheduled to begin and end on or about 7/28/2023. Owner notification is scheduled to begin on and end on or about 9/11/2023.

**Planned Dealer Notification Date :** JUL 28, 2023 - JUL 28, 2023

**Planned Owner Notification Date :** SEP 11, 2023 - SEP 11, 2023

\* NR - Not Reported