

Part 573 Safety Recall Report

23V-518

Manufacturer Name : Jaguar Land Rover North America, LLC

Submission Date : AUG 01, 2023

NHTSA Recall No. : 23V-518

Manufacturer Recall No. : H448



Manufacturer Information :

Population :

Manufacturer Name : Jaguar Land Rover North America, LLC

Address : 100 Jaguar Land Rover Way

Mahwah NJ 07495

Company phone : 8188500

Number of potentially involved : 668

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2022 JAGUAR I-PACE

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : Jaguar Land Rover is conducting a voluntary safety recall campaign involving all 2021-2022MY Jaguar I-PACE vehicles built at the Graz Vehicle Assembly Plant from June 5, 2020 - January 17, 2022. 668 vehicles in the United States and Federalized Territories. The basis for the recall population is vehicles which have had installed a defective High Voltage Coolant Heaters (HVCH) manufactured where there is cracking and delamination of the Aluminum Oxide and Zirconium Oxide coating of the heating element, and the affected vehicles do not have a heated front windshield installed.

Production Dates : JUN 05, 2020 - JAN 17, 2022

VIN Range 1 : Begin : SADHW2S14M1602584 **End :** SADHD2S15N1622401 ☐ Not sequential

Description of Defect :

Description of the Defect : A concern has been identified on certain 2021MY to 2022MY Jaguar I-PACE vehicles without heated front windshield where the High Voltage Coolant Heater (HVCH) can fail to operate.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Where the HVCH fails coolant cannot be heated and the windshield will not be defrosted. Failure to be able to defrost the windshield in a timely manner can restrict the driver's field of vision and could lead to an increased risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : High voltage coolant heater

Component Description : High voltage coolant heater

Component Part Number : L8B2-18K590-AA

Component Name 2 : High voltage coolant heater

Component Description : High voltage coolant heater

Component Part Number : L8B2-18K590-AB

Supplier Identification :**Component Manufacturer**

Name : Webasto AG

Address : Websato AG
Neubrandenburg Foreign States 17033

Country : Germany

Chronology :

See File "Recall H448 Chronology".

Description of Remedy :

Description of Remedy Program : Vehicles will have the high voltage coolant heater replaced. There will be no charge to the owners for this repair. Customers who have paid for a repair of this defect will be reimbursed by the Jaguar Land Rover reimbursement plan, subject to the usual terms and conditions. Therefore, reimbursement for pre-notice remedies are not necessary because the affected vehicles are still under warranty

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notifications to dealers will occur on August 10, 2023. Distribution of owner notification letters will occur on or before September 22, 2023.

Planned Dealer Notification Date : AUG 10, 2023 - AUG 10, 2023

Planned Owner Notification Date : SEP 22, 2023 - SEP 22, 2023

* NR - Not Reported