

# Part 573 Safety Recall Report

# 23V-500

**Manufacturer Name :** Chrysler (FCA US, LLC)**Submission Date :** JUL 20, 2023**NHTSA Recall No. :** 23V-500**Manufacturer Recall No. :** 77A**Manufacturer Information :**

Manufacturer Name : Chrysler (FCA US, LLC)

Address : 800 Chrysler Drive  
CIMS 482-00-91 Auburn Hills MI  
48326-2757

Company phone : 1-800-853-1403

**Population :**

Number of potentially involved : 967

Estimated percentage with defect : 1 %

**Vehicle Information :**

Vehicle 1 : 2023-2023 Chrysler Pacifica

Vehicle Type :

Body Style : VAN

Power Train : NR

**Descriptive Information :** Some 2023 MY Chrysler Pacifica Plug-In Hybrid Electric Vehicles ("PHEVs") may experience a fuel line leak due to an improperly extruded fuel line.

The suspect period began on February 22, 2023, when suspect fuel lines were introduced in vehicle production, and ended on March 8, 2023, when suspect fuel lines were no longer used in production. Vehicle production and supplier records were used to determine the suspect period.

Similar vehicles not included in this recall were built before or after the suspect period, or were built without the suspect fuel line.

Production Dates : FEB 22, 2023 - MAR 08, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Defect :****Description of the Defect :** An improperly extruded fuel line could lead to uncontained fuel in the engine compartment.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** Uncontained fuel in the engine compartment in the presence of a competent ignition source can result in a vehicle fire which increases the risk of injury to occupants and persons outside the vehicle, as well as property damage.**Description of the Cause :** NR

Identification of Any Warning that can Occur : Operators may observe a spill / drip or fuel odor.

## Involved Components :

Component Name 1 : FUEL AND BRAKE TUBE

Component Description : BUNDLE

Component Part Number : 52029570AJ

## Supplier Identification :

### Component Manufacturer

Name : Cooper Standard Automotive Inc

Address : 40300 Traditions Drive  
Northville Michigan 48168

Country : United States

## Chronology :

- On March 28, 2023, the FCA US LLC ("FCA US") Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation into 2023 MY Chrysler Pacifica PHEVs that were built with an improperly extruded fuel line.
- From March 2023, through June 2023, FCA US TSRC conducted an analysis of fuel line leaks, vehicle histories, and reviewed supplier data.
- As of July 5, 2023, FCA US has identified zero customer assistance records, two warranty claims, and zero field reports potentially related to this issue for all markets with dates of receipt ranging from April 25, 2023, through June 2, 2023.
- As of July 5, 2023, FCA US is not aware of any accidents or injuries potentially related to this issue for all markets.
- On July 14, 2023, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.

## Description of Remedy :

Description of Remedy Program : FCA US will conduct a voluntary safety recall on all affected vehicles to inspect and, if necessary, replace the suspect fuel line.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How Remedy Component Differs from Recalled Component : The remedy is to inspect and, if necessary, replace with a properly extruded fuel line.

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : \*\*07/20/2023: FCA US will notify dealers and begin notifying owners on or about 09/08/2023.

Planned Dealer Notification Date : SEP 08, 2023 - SEP 08, 2023

Planned Owner Notification Date : SEP 08, 2023 - SEP 08, 2023

\* NR - Not Reported