

# Part 573 Safety Recall Report

# 23V-487

**Manufacturer Name :** Mazda North American Operations**Submission Date :** NOV 05, 2024**NHTSA Recall No. :** 23V-487**Manufacturer Recall No. :** 6023G**Manufacturer Information :**

Manufacturer Name : Mazda North American Operations

Address : 1025 Connecticut Avenue, NW

Suite 910 Washington DC 20036

Company phone : 800-222-5500

**Population :**

Number of potentially involved : 236,100

Estimated percentage with defect : 3 %

**Vehicle Information :**

Vehicle 1 : 2014-2018 MAZDA Mazda3

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

Descriptive Information : – Recall population determined by the production record of vehicles which may have the subject Rearview camera installed.  
 – Vehicles not included in the recall were not equipped with subject Rearview camera.  
 The following is the affected number of vehicles by MY/Make/Model:  
 MY2014-2018 Mazda Mazda3 5-door vehicles equipped with a hatchback. built at Mazda Motor Corporation and Mazda de Mexico Vehicle Operation, Mexico: 150,256 units.

Production Dates : JUN 11, 2013 -DEC 20, 2018

VIN Range 1 : Begin : 3MZBM1M74EM104583 End : 3MZBM1N73GM330079  Not sequentialVIN Range 2 : Begin : 3MZBN1K75HM100014 End : 3MZBN1L30JM277183  Not sequentialVIN Range 3 : Begin : JM1BM1M31E1100049 End : JM1BM1N38G1355850  Not sequentialVIN Range 4 : Begin : JM1BN1K72H1100018 End : JM1BN1K7XJ1199399  Not sequential

Vehicle 2 : 2016-2021 MAZDA CX-3

Vehicle Type : LIGHT VEHICLES

Body Style : ALL

Power Train : GAS

Descriptive Information : – Recall population determined by the production record of vehicles, which may have the subject Rearview camera installed.  
 – Vehicles not included in the recall were not equipped with subject Rearview camera.  
 The following is the affected number of vehicles by MY/Make/Model:  
 MY2016-2021 Mazda CX-3 vehicles built at Mazda Motor Corporation, USA: 85,844 units.

Production Dates : JUN 01, 2015 -OCT 15, 2020

VIN Range 1 : Begin : JM1DKBD72G0103784 End : JM1DKFB76M1505792  Not sequential

**Description of Defect :**

Description of the Defect : On certain vehicles equipped with a hatchback, the rearview camera may display a distorted or flickering image.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A distorted or flickering rearview camera image while reversing could affect driver judgment, increasing the risk of a crash.

Description of the Cause : Due to improper design of the rearview camera wiring harness fastener, the harness may become damaged from vibrations during normal vehicle use and/or while closing the liftgate. Subsequently, the connector pins wear out, causing high electrical resistance. This results in image distortion or flickering.

Identification of Any Warning that can Occur : None.

**Involved Components :**

Component Name 1 : Camera-Back Monitor

Component Description : Rear View Monitor

Component Part Number : B62H/BHN9/DB3R/D24M -67RC0

**Supplier Identification :****Component Manufacturer**

Name : Panasonic Automotive Systems Co., Ltd.

Address : 600 Saedo-cho,  
Tsuzuki-ku, Yokohama City, Kanagawa Foreign States 224-8539

Country : Japan

**Chronology :**

Please see Chronology Report attached.

## Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to an authorized Mazda dealer. Dealers will inspect vehicles. If inspections verify no concern with the rearview camera image, a wiring harness fastening seal will be added to prevent harness movement. If inspections verify there is image distortion or flickering, the rearview camera will be replaced with a new part and a wiring harness fastening seal will be added. There will be no charge for this service to vehicle owners. A customer reimbursement program will be offered on subject vehicles.

How Remedy Component Differs from Recalled Component : The remedy components were assembled using a fastening seal, which protects the wiring harness from damage.  
Recalled Parts name: Rearview camera  
Part number: B62H/BHN9/DB3R/D24M -67RC0

Identify How/When Recall Condition was Corrected in Production : For Mazda3, there were no changes in production, as all subject vehicles are no longer manufactured.  
For CX-3, changes were implemented in production beginning October 15, 2020.

## Recall Schedule :

Description of Recall Schedule : Due to ongoing parts limitations, Mazda has initiated a phased recall program.  
Phase 1 began on August 14, 2024 for MY2014-2018 Mazda3 5-door hatchback and MY2017-2018 Mazda CX-3 vehicles affected models and model years in the states of CT, MA, MD, NJ, NY, PA and VA.

Based on the results of Phase 1 recall repairs, target states for remaining Phases 2 and 3 were able to be determined. Phase 2 will include all affected models and model years in the states of AZ, CO, DE, IA, ID, IL, IN, KS, KY, ME, MI, MN, MO, MT, NE, ND, NH, NM, OH, OK, RI, SD, UT, VT, WI, WV, WY and all US Territories. Owners in these states will be notified by mail and instructed to bring their vehicle to an authorized Mazda dealer on or prior to November 8, 2024. In addition, remaining MY2016, MY2019-2021 CX-3 in the Phase 1 states will be included.

Phase 3, the final phase of the recall, is expected to start by May 1, 2025, the date of full parts availability. All remaining Owners not notified in Phase 1 and 2 in the remaining states will be notified by US mail and instructed to bring their vehicle to an authorized Mazda dealer at this time.

Planned Dealer Notification Date : JUL 19, 2023 - JUL 19, 2023

Planned Owner Notification Date : AUG 14, 2024 - MAY 01, 2025

\* NR - Not Reported