

Part 573 Safety Recall Report

23V-442

Manufacturer Name : Autocar, LLC**Submission Date :** JUN 23, 2023**NHTSA Recall No. :** 23V-442**Manufacturer Recall No. :** ACTT-2302**Manufacturer Information :**

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 7654895499

Population :

Number of potentially involved : 2,671

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2022-2023 Autocar ACTT (Xspotter)

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : All ACTT (Xspotter) diesel powered vehicles manufactured with the suspect part numbers and within the suspect date range are included.

Production Dates : SEP 20, 2021 - MAY 31, 2023

VIN Range 1 : Begin : 5V4H6LFD0NH236250 End : 5V4H4LF20PH244890 ☒ Not sequential**Description of Defect :**

Description of the Defect : The fuel tank mounting straps may not be properly secured.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the fuel tank mounting straps are not properly secured, the fuel tank could separate from the vehicle, increasing the risk of a crash.

Description of the Cause : An Autocar manufacturing error.

Identification of Any Warning that can Occur : The fuel tank may be loose and show indications of movement.

Involved Components :

Component Name 1 : Autocar Fuel Tank Strap

Component Description : Autocar Fuel Tank Strap

Component Part Number : A4320057-001

Component Name 2 : Autocar Fuel Tank Strap

Component Description : Autocar Fuel Tank Strap

Component Part Number : A4320016-001

Component Name 3 : Autocar Fuel Tank Strap

Component Description : Autocar Fuel Tank Strap

Component Part Number : A4300125-001

Supplier Identification :

Component Manufacturer

Name : Autocar LLC

Address : 551 S Washington St
Hagerstown Indiana 47346

Country : United States

Chronology :

May 1, 2023: Autocar personnel identified a loose fuel tank strap and began investigation. May 1 through May 17, 2023, Investigation continued, the installation instructions and tooling used during assembly were updated. May 30, 2023, the assembly process was audited, and the assembly error was determined. June 1, 2023, through June 12, 2023, Autocar personnel were retrained, all in-house units were quarantined and checked or reworked and a clean point established for production. June 15, 2023, all relevant information was presented to Autocar management team and out of an abundance of caution Autocar decided to perform a voluntary safety recall for all affected units. We have no known complaints or claims.

Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13

How Remedy Component Differs from Recalled Component : The fuel tank straps will be inspected, properly secured or replaced at no charge to the owner.

Identify How/When Recall Condition was Corrected in Production : 6/1/2023 through 6/12/2023 A stop ship was initiated, all in-house units were quarantined and corrected. Autocar personnel were retrained, and a clean point established for production.

Recall Schedule :

Description of Recall Schedule : Dealer and customer notifications will begin August 21, 2023, and end August 22, 2023.

Planned Dealer Notification Date : AUG 21, 2023 - AUG 22, 2023

Planned Owner Notification Date : AUG 21, 2023 - AUG 22, 2023

* NR - Not Reported