

Part 573 Safety Recall Report

23V-416

Manufacturer Name : Autocar, LLC

Submission Date : JUN 08, 2023

NHTSA Recall No. : 23V-416

Manufacturer Recall No. : DC-2304



Manufacturer Information :

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 7654895499

Population :

Number of potentially involved : 39

Estimated percentage with defect : 29 %

Vehicle Information :

Vehicle 1 : 2022-2023 Autocar DC (Legend)

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : All DC (Legend) units manufactured in the defined date range with the suspect steering column shaft are included.

Production Dates : JUN 23, 2022 - APR 25, 2023

VIN Range 1 : Begin : 5VCCCLEH3NC239006 End : 5VCCCLEH1PC245678 ☒ Not sequential

Description of Defect :

Description of the Defect : The steering column shaft may not be properly welded.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the steering column shaft is not properly welded, it could separate and result in a sudden loss of steering, increasing the risk of a crash.

Description of the Cause : A manufacturing error resulted in improper welding.

Identification of Any Warning that can Occur : None.

Involved Components :

Component Name 1 : Steering Column Shaft

Component Description : Universal Shaft / I-Shaft

Component Part Number : JTEKT Part Number 4102306

Supplier Identification :

Component Manufacturer

Name : JTEKT Column Systems North America Corp

Address : Heavy Truck and Off-road
300 Albers Road Bronson Michigan 49028

Country : United States

Chronology :

May 18, 2023, Autocar was contacted by JTEKT and informed of potential lot numbers B123424 to B123427 containing 19 defective steering column shafts. May 23, 2023, Autocar begins an internal investigation and efforts to identify the location of the suspect parts lot. June 8, 2023, Autocar identified 39 potential units manufactured within the suspect date range and the suspect part numbers. A stop ship was issued, and a clean point established for production. Out of an abundance of caution Autocar decided to perform a voluntary Safety Recall. We have no known claims reports or complaints.

Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13

How Remedy Component Differs from Recalled Component : The steering column shafts will be inspected and or replaced at no charge to the owner.

Identify How/When Recall Condition was Corrected in Production : A stop ship was initiated and a clean point established for production.

Recall Schedule :

Description of Recall Schedule : Dealer and owner notifications will begin August 4, 2023, and end August 7, 2023.

Planned Dealer Notification Date : AUG 04, 2023 - AUG 07, 2023

Planned Owner Notification Date : AUG 04, 2023 - AUG 07, 2023

* NR - Not Reported