



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

Part 573 Safety Recall Report

23V413

Manufacturer Name: Chrysler (FCA US, LLC)

Submission Date: Jan 29, 2026

NHTSA Recall No.: 23V413

Manufacturer Recall No.: 64A

Manufacturer Information

Population

Manufacturer Name: Chrysler (FCA US, LLC)

Address: 800 Chrysler Drive
CIMS 482-00-91
Auburn Hills MI, 48326-
2757

Total number of potentially involved: 305,282

Estimated percentage with defect: 13%

Vehicle Information

Vehicle 1: 2021-2023 Jeep Grand Cherokee L

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: Dec 05, 2020 - May 31, 2023

Number of potentially involved: 197,944

Descriptive Information:

Some 2021-2023 MY Jeep Grand Cherokee L vehicles were built with a rear coil spring that may not be correctly installed, allowing the coil spring to come out of position. The suspect period began on December 5, 2020, when vehicles with a potentially out of position rear coil spring started production, and ended on May 31, 2023, when FCA US LLC ("FCA US") no longer shipped vehicles with a potentially out of position rear coil spring. Vehicle production records were used to determine the suspect period. Similar vehicles not included in this recall were built after the suspect period or were built with an air suspension system.

Vehicle 2: 2022-2023 Jeep Grand Cherokee

Product Category:

Product Type:

Fuel / Propulsion:

Production Dates: May 17, 2021 - May 31, 2023

Number of potentially involved: 107,338

Descriptive Information:

Part 573 Safety Recall Report

23V413

Some 2022-2023 MY Jeep Grand Cherokee vehicles were built with a rear coil spring that may not be correctly installed, allowing the coil spring to come out of position. The suspect period began on May 17, 2021, when vehicles with a potentially out of position rear coil spring started production, and ended on May 31, 2023, when FCA US LLC ("FCA US") no longer shipped vehicles with a potentially out of position rear coil spring. Vehicle production records were used to determine the suspect period. Similar vehicles not included in this recall were built after the suspect period or were built with an air suspension system.

Defect / Noncompliance Description

Description of the defect or noncompliance:

An incorrectly installed rear coil spring may detach from the vehicle while driving.

FMVSS1:

FMVSS2:

Description of the safety risk, including crash, fire, death, injury:

Rear coil springs that detach from the vehicle while driving may result in a hazard to operators and occupants of other vehicles which can cause such vehicles to crash without prior warning and/or may result in injury to vulnerable road users.

Description of the cause:

Identification of any warning that can occur:

None

Component Manufacturer

Tier of Supplier:

Supplier Type:

Name: Daewon Kang Up Co Ltd

Address: 4600 N Park Dr
Opelika AL, 36801

Country: United States

Involved Components

Component Name 1: Coil Sping

Part 573 Safety Recall Report

23V413

Component Description: Rear Coil Spring

Component Part Number: Please see attached titled "FCA US LLC Recall Part Numbers-64A-WL Rear Coil Detachment-06082023.pdf"

Chronology

- On March 3, 2023, the FCA US Technical Safety and Regulatory Compliance ("TSRC") organization opened an investigation as a result of a report on a 2023 MY Jeep Grand Cherokee alleging a rear coil spring falling off while driving.
- From March 3, 2023, through May 17, 2023, FCA US TSRC reviewed claims of rear coil springs falling off vehicles, met with engineering and vehicle manufacturing to understand the part design, assembly process, and review part and vehicle measurement data.
- As of May 25, 2023, FCA US is aware of two customer assistance records, 17 warranty claims, and two field reports potentially related to this issue for all markets with dates of receipt ranging from April 5, 2022, through May 4, 2023.
- As of May 25, 2023, FCA US is not aware of any accidents or injuries potentially related to this issue for all markets.
- On June 1, 2023, FCA US determined, through the Vehicle Regulations Committee, to conduct a voluntary safety recall of the affected vehicles.
- On January 22, 2026, FCA US determined, through the Vehicle Regulations Committee, that a safety defect exists in some 2021-2023MY Jeep Grand Cherokee and Grand Cherokee L vehicles that may experience a rear coil spring that detaches from the vehicle after the recall repair had been completed or that had an incomplete status of NHTSA Recall ID - 23V413 (FCA US Recall ID - 64A ("64A")).
- Vehicles with a 64A remedy status, repaired or inspected with no repair, will remain in this suspect population for historical records.
- Vehicles with a 64A repair status will be copied to the superseded/new FCA US Recall ID 20D ("20D").
- Vehicles with an incomplete status will be transferred from 64A to 20D.

Related NHTSA Recall Number:

Description of Remedy

Remedy Type: Inspect, Replace

Consumer Advisories: Do Not Drive Park Outside

Description of remedy program:

FCA US conducted a voluntary safety recall on all affected vehicles to inspect and, if necessary, repair

Part 573 Safety Recall Report

23V413

the rear coil spring assembly. 64A remedy has been superseded by 20D.

FCA US has a longstanding policy and practice of reimbursing owners who have incurred the cost of repairing a problem that subsequently becomes the subject of a field action. To ensure consistency, FCA US, as part of the owner letter, will request that customers send the original receipt and/or other adequate proof of payment to the company for confirmation of the expense.

How remedy component differs from recalled component:

This recall is not related to a part defect but rather an assembly issue where the vehicle may have been built with an out of position rear coil spring. The remedy will be to inspect and, if necessary, repair the rear coil spring assembly.

Identify how/when recall condition was corrected in production:

Reimbursement Plan

Description of reimbursement program:

Period of reimbursement:

Costs to be reimbursed:

Address for reimbursement claims:

Recall Schedule

Description of recall schedule:

**06/08/2023: FCA US will notify dealers and begin notifying owners on or about 07/28/2023.

Planned Dealer Notification Date: Jul 28, 2023 - Jul 28, 2023

No Dealers

Planned Interim Owner Notification Date:

No Owners

Planned Remedy Owner Notification Date: Jul 28, 2023 - Jul 28, 2023

Phased Recall

Date when VIN will be searchable: