

Part 573 Safety Recall Report

23V-376

Manufacturer Name : Keystone RV Company**Submission Date :** JUN 09, 2023**NHTSA Recall No. :** 23V-376**Manufacturer Recall No. :** 23-444**Manufacturer Information :**

Manufacturer Name : Keystone RV Company

Address : PO Box 2000
2642 Hackberry Drive Goshen IN
46527

Company phone : 574-535-2100

Population :

Number of potentially involved : 632

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2023 Keystone Arcadia

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Models 3250RL and 3940LT

Production Dates : APR 29, 2021 - AUG 18, 2022

VIN Range 1 : Begin : 4YDF3252XML550332 End : 4YDF32527ML550711

☒ Not sequential

VIN Range 2 : Begin : 4YDFARN27NL550000 End : 4YDFART2XNL551368

☒ Not sequential

VIN Range 3 : Begin : 4YDFART25PL550003 End : 4YDFART25PL550003

☒ Not sequential**Description of Defect :**

Description of the Defect : It has been decided that the vehicles in the recall population may not have a backer board behind the cabinet front for the wardrobe slide in the bedroom.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions if the backer board is not installed into the slide box framing and the cabinet front detaches, the slide room can completely extend out of the opening; leading to an increased risk of personal injury.

Description of the Cause : The backer board was not installed.

Identification of Any Warning that can Occur : The cabinet front is loose on the wardrobe slide in the bedroom.

Involved Components :

Component Name 1 : Lumber - PerfoMax

Component Description : Backer Board

Component Part Number : 648079

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

5/5/2023 – Report was made that the backer board was missing for the wardrobe slide on a stock Arcadia unit. Investigation opened. All Arcadia units were put on hold and to be inspected.

5/24/2023 – Investigation concluded and scope completed.

Description of Remedy :

Description of Remedy Program : The remedy is to inspect units to verify that the backer board is missing. If the backer board is missing steel brackets will need to be securely mounted in each corner, on the sides of the slide box, to stop the slide room when opening. Manufacturer Reimbursement Plan on file as of 10/11/2022. General reimbursement plan to be updated every two years. New vehicles are covered under warranty.

How Remedy Component Differs from Recalled Component : The slide box will have steel brackets (KRV#244953) added to alleviate the issue.

Identify How/When Recall Condition was Corrected in Production : Units were quarantined, inspected then repaired as indicated by inspection.

Recall Schedule :

Description of Recall Schedule : Keystone will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : JUL 18, 2023 - JUL 18, 2023

Planned Owner Notification Date : JUL 18, 2023 - JUL 18, 2023

* NR - Not Reported