

Part 573 Safety Recall Report

23V-372

Manufacturer Name : Autocar, LLC

Submission Date : DEC 01, 2023

NHTSA Recall No. : 23V-372

Manufacturer Recall No. : DC-2302



Manufacturer Information :

Manufacturer Name : Autocar, LLC

Address : 551 S WASHINGTON STREET
HAGERSTOWN IN 47346

Company phone : 7654895499

Population :

Number of potentially involved : 373

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2023 Autocar DC (Legend)

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : All DC (Legend) models are included.

Production Dates : AUG 20, 2019 - APR 25, 2023

VIN Range 1 : Begin : 5VCCCLEG6LC231616 **End :** 5VCCCLEH3PC245682 Not sequential

Description of Defect :

Description of the Defect : The seat belt mounting fasteners may not be properly secured.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the seat belt mounting fasteners are not properly secured, the operator or passenger could be ejected from the vehicle in a crash.

Description of the Cause : An Autocar manufacturing error resulted in the seat belt fasteners not being properly secured.

Identification of Any Warning that can Occur : Loose seat belt.

Involved Components :

Component Name 1 : Autocar Seat Belt Fastener

Component Description : Autocar Seat Belt Fastener

Component Part Number : Autocar A5221026-001

Component Name 2 : Autocar Seat Belt Fastener

Component Description : Autocar Seat Belt Fastener

Component Part Number : Autocar A5221027-001

Component Name 3 : Autocar Seat Belt Fastener

Component Description : Autocar Seat Belt Fastener

Component Part Number : Autocar FE410137AW12

Component Name 4 : Autocar Seat Belt Fastener

Component Description : Autocar Seat Belt Fastener

Component Part Number : Autocar FE410137AW10

Supplier Identification :

Component Manufacturer

Name : Autocar LLC

Address : 551 S Washington St
Hagerstown Indiana 47346

Country : United States

Chronology :

12/22/2021 Autocar personnel discovered a non-functional torque tool for seat belt fastener installation. An alternate tool was sourced for production and an internal investigation began. 10/12/2022 Internal investigation concluded and reassigned for disposition. 01/18/2023 Product investigator audited work instructions for seat belt fasteners. 02/23/2023 Product investigator audited quality systems for the DC (Legend) seat belt fastener torque verification. 03/02/2023 Product investigator reviewed calibration and maintenance of torque tools. 04/10/2023 Product investigator reviewed data from seat belt torque tooling. 4/11/2023 Tooling Calibration Technician audited torque on seat belt fasteners for a specific unit. 04/13/2023 Internal training provided to cab assembly team. 05/17/2023 During an internal audit it was determined the

thread locking compound was not applied to seat belt fasteners. A stop ship was issued, and a clean point established for production. 05/18/2023 The information was presented to Autocar management team and out of an abundance of caution Autocar decided to perform a voluntary Safety Recall. We have no known complaints, claims or reports.

Description of Remedy :

Description of Remedy Program : The seat belt fasteners will be properly secured and or replaced at no charge. Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13.

How Remedy Component Differs from Recalled Component : The seat belt fasteners will be properly secured and or replaced at no charge.

Identify How/When Recall Condition was Corrected in Production : 5/17/2023 a stop ship was issued to repair all units at Autocar, Assembly teams retrained, and a clean point established for production.

Recall Schedule :

Description of Recall Schedule : Dealer and owner interim notifications will begin July 21, 2023, and end July 24, 2023. Updated December 1, 2023, Dealer and owner notifications will begin January 19, 2024, and end January 22, 2024

Planned Dealer Notification Date : JAN 19, 2024 - JAN 22, 2024

Planned Owner Notification Date : JAN 19, 2024 - JAN 22, 2024

* NR - Not Reported