

Part 573 Safety Recall Report

23V-369

Manufacturer Name : Jaguar Land Rover North America, LLC

Submission Date : JUN 30, 2023

NHTSA Recall No. : 23V-369

Manufacturer Recall No. : H441



Manufacturer Information :

Population :

Manufacturer Name : Jaguar Land Rover North America, LLC

Address : 100 Jaguar Land Rover Way

Mahwah NJ 07495

Company phone : 8188500

Number of potentially involved : 6,422

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2019-2024 JAGUAR I-PACE

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : HYBRID ELECTRIC

Descriptive Information : Jaguar Land Rover is conducting a voluntary safety recall campaign involving all 2019-2024MY Jaguar I-PACE vehicles built at the Graz Vehicle Assembly Plant from January 5, 2018 - June 1, 2023. 6422 vehicles in the United States and Federalized Territories. The basis for the recall population is from the start of production through to the introduction of the revised software in vehicle production.

Production Dates : JAN 05, 2018 - JUN 01, 2023

VIN Range 1 : Begin : SADHA2A14K1F60112 End : SADHM2S12R1632406 ☐ Not sequential

Description of Defect :

Description of the Defect : Vehicles have experienced thermal overload which may show as smoke or fire, that may occur underneath the vehicle where high voltage traction battery is located. Investigations are continuing.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A vehicle thermal overload condition such as fire or smoke can result in increased risk of occupant injury and/or injury to persons outside the vehicle, as well as property damage.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : High Voltage Battery Pack Assembly

Component Description : High Voltage Battery Pack Assembly

Component Part Number : T4K4282

Component Name 2 : High Voltage Battery Pack Assembly

Component Description : High Voltage Battery Pack Assembly

Component Part Number : T4K9818

Component Name 3 : High Voltage Battery Pack Assembly

Component Description : High Voltage Battery Pack Assembly

Component Part Number : T4K11674

Component Name 4 : High Voltage Battery Pack Assembly

Component Description : High Voltage Battery Pack Assembly

Component Part Number : T4K13288

Component Name 5 : High Voltage Battery Pack Assembly

Component Description : High Voltage Battery Pack Assembly

Component Part Number : T4K14489

Component Name 6 : High Voltage Battery Pack Assembly

Component Description : High Voltage Battery Pack Assembly

Component Part Number : T4K14609

Component Name 7 : High Voltage Battery Pack Assembly

Component Description : High Voltage Battery Pack Assembly

Component Part Number : T4K16281

Component Name 8 : High Voltage Battery Pack Assembly

Component Description : High Voltage Battery Pack Assembly

Component Part Number : T4K16370

Component Name 9 : High Voltage Battery Pack Assembly

Component Description : High Voltage Battery Pack Assembly

Component Part Number : T4K17606

Component Name 10 : High Voltage Battery Pack Assembly

Component Description : High Voltage Battery Pack Assembly

Component Part Number : T4K19934

Supplier Identification :

Component Manufacturer

Name : LG Energy Solution Co., Ltd.

Address : LG Energy Solution Wrocław sp. z oo
LG 1A Biskupice Podgórne Foreign States 55-040

Country : Poland

Chronology :

See File "Recall H441 Chronology".

Description of Remedy :

Description of Remedy Program : Recalled vehicles will receive an update to the Battery Energy Control Module (BECM) software that will monitor the battery pack assembly operational status that indicates where the battery contains conditions which may lead to thermal overload condition. This software provides an enhanced level of driver warnings in relation to battery condition and where the software determines a risk exists, the High Voltage battery charging capacity is limited to 75%. The warning message and associated Owner Guide instruction directs the driver to take their vehicle to a Jaguar retailer for diagnosis and, as required, repair. The retailer will inspect and, if necessary, replace the affected battery module/pack. There will be no charge to the owners for this repair. Customers who have paid for a repair of this defect will be reimbursed by the Jaguar Land Rover reimbursement plan, subject to the usual terms and conditions. In line with recommendations made by manufacturers who have had similar issues and until such time as the safety recall remedy has been completed, retailers and customers should park away from structures for 30 days after the update. Where possible, vehicles should be charged outside.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Notifications to dealers will occur on June 8, 2023. Distribution of owner notification letters will occur on or before July 21, 2023.

Planned Dealer Notification Date : JUN 08, 2023 - JUN 08, 2023

Planned Owner Notification Date : JUL 21, 2023 - JUL 21, 2023

* NR - Not Reported