

Part 573 Safety Recall Report

23V-349

Manufacturer Name : Foretravel, Inc.**Submission Date :** JUL 17, 2023**NHTSA Recall No. :** 23V-349**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Foretravel, Inc.

Address : 1221 N.W. Stallings Drive
Nacogdoches TX 75964

Company phone : 936-564-8367

Population :

Number of potentially involved : 67

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2022-2024 Foretravel Realm / Realm Presidential / FS450

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Foretravel, Inc has decided that a defect which relates to motor vehicle exists in certain model year 2022, 2023, and 2024 Foretravel Realm, Realm Presidential and Realm FS450 built on the Spartan RV Chassis equipped with a vehicle control module (ICM) supplied to Spartan by Ametek.

Production Dates : JAN 12, 2022 - MAY 03, 2023

VIN Range 1 : Begin : 4VZ1U1E96PC091398 End : 4VZAT1D93PC091587 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : The Vehicle Control Module (ICM) is subject to a software error.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The software error could result in inadvertent loss of motive power and other key safety functions such as loss of head lamps or windshield wipers. This could occur without warning and increase the risk of a crash.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Vehicle Control Module

Component Description : Controls Motive power and other keyed saftey functions

Component Part Number : Part number unkown component needs software update.

Supplier Identification :

Component Manufacturer

Name : Spartan RV Chassis The Shyft Group

Address : 1000 Reynolds Road

Charlotte Michigan 48813

Country : United States

Chronology :

Spartan RV Chassis provided information based on their findings and the number of chassis sold to Foretravel that was equipped with the Vehicle Control Module (ICM) supplied by Ametek. 67 units are involved Foretravel has completed 37 of the units involved. Spartan chassis notified Foretravel of the remedy and they were notifying customers on or around May 12,2023. Foretravel has received 0 warranty claims and 0 field reports or death and injury claims.

Description of Remedy :

Description of Remedy Program : The Vehicle Control Module (ICM) will be reprogrammed with corrected software. This will be done at no charge. Spartan will notify owners of the affected vehicles and direct them to the nearest service center to have the remedy applied. And at a no charge to the customer. Foretravel has received 0 warranty claims and 0 field reports or death and injury claims.

How Remedy Component Differs from Recalled Component : The Vehicle Control Module (ICM) will be reprogrammed removing errors from the original software.

Identify How/When Recall Condition was Corrected in Production : Once Spartan RV Chassis provided the population of possible units affected, the recall condition was corrected in production chassis by installing the software provided by Spartan.

Recall Schedule :

Description of Recall Schedule : Spartan sent letters out to owners and dealers on 05/03/2023.

Planned Dealer Notification Date : JUL 18, 2023 - JUL 20, 2023

Planned Owner Notification Date : JUL 18, 2023 - JUL 20, 2023

* NR - Not Reported