

Part 573 Safety Recall Report

23V-347

Manufacturer Name : Porsche Cars North America, Inc.**Submission Date :** MAY 16, 2023**NHTSA Recall No. :** 23V-347**Manufacturer Recall No. :** APA5**Manufacturer Information :**

Manufacturer Name : Porsche Cars North America, Inc.

Address : One Porsche Drive

Atlanta GA 30354

Company phone : 1-800-767-7243

Population :

Number of potentially involved : 71

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2022 Porsche Taycan

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : MAY 11, 2020 - FEB 17, 2022

VIN Range 1 : Begin : WPOAB2Y10LSA50674 End : WPOAA2Y18NSA14317 Not sequential

Vehicle 2 : 2021-2022 Porsche Taycan

Vehicle Type : LIGHT VEHICLES

Body Style : HATCHBACK

Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : AUG 26, 2021 - FEB 25, 2022

VIN Range 1 : Begin : WPOBB2Y10MSA81123 End : WPOBA2Y11NSA67705 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : In case of worn Brake Pads, an incorrect warning icon, with incorrect color is displayed in the instrument cluster.

FMVSS 1 : 135 - Light vehicle brake systems

FMVSS 2 : 101 - Control and displays

Description of the Safety Risk : The incorrect warning icon does not have a negative technical impact on the functionality of the vehicle, the driving operation and the driver. The warning icon "brake wear" is always accompanied by a warning message, which gives an additional information about the worn brake pads. A misinterpretation of the Brake Wear warning icon may lead to driving with

worn brake pads. This may impair the brake performance of the vehicle, increasing the risk of injury in a crash or emergency brake scenario.

Description of the Cause : Due to an incorrect market-specific coding of instrument clusters for Puerto Rico, the brake wear symbol is not displayed as legally required on the subject vehicles.

Identification of Any Warning that can Occur : The brake wear warning icon is displayed with an ISO symbol as opposed to "BRAKE WEAR" symbol and the icon color is not red but yellow. The warning icon is always accompanied by a warning message, which gives an additional information about the worn brake pads.

Involved Components :

Component Name 1 : Instrument cluster software

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Porsche AG

Address : NR

Foreign States

Country : Germany

Chronology :

In April 2023, Porsche identified that the coding for the "BRAKE WEAR" indicator was incorrect for some vehicles being produced specifically for Puerto Rico and implemented a change to correct the coding in production. Additional investigation was carried out to clearly identify affected vehicles in the field. Porsche was not aware of any customer complaints, warranty records, crashes, or injuries due to this issue. It was determined that vehicles with incorrect coding have been produced and delivered only in Puerto Rico. On May 10, 2023 determined a noncompliance with the applicable FMVSS No. 135 requirement and decided to conduct a noncompliance recall for the subject vehicles in Puerto Rico.

Description of Remedy :

Description of Remedy Program : Correct software (coding) for the instrument cluster will be installed on the affected vehicles.
The owner's letter will not include a statement about customer reimbursement for pre-notification remedies as all of the affected vehicles are still covered under Porsche New Car Limited Warranty.

How Remedy Component Differs from Recalled Component : The remedy component is software which complies with the applicable FMVSS.

Identify How/When Recall Condition was Corrected in Production : The corrected software coding was implemented in production in Calendar Week 13 (week starting April 27) of 2023.

Recall Schedule :

Description of Recall Schedule : Customers will be notified within 60 days of the filing of this report.

Planned Dealer Notification Date : MAY 30, 2023 - MAY 30, 2023

Planned Owner Notification Date : JUL 14, 2023 - JUL 14, 2023

* NR - Not Reported