

Part 573 Safety Recall Report

23V-346

Manufacturer Name : Dennis Eagle Inc.**Submission Date :** DEC 08, 2023**NHTSA Recall No. :** 23V-346**Manufacturer Recall No. :** CP017**Manufacturer Information :**

Manufacturer Name : Dennis Eagle Inc.

Address : 2101 47th Street
Sarasota FL 34234

Company phone : 201 9463

Population :

Number of potentially involved : 286

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2023 DENNIS EAGLE PROVIEW

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : 2-DOOR

Power Train : DIESEL

Descriptive Information : All product produced

Production Dates : MAR 01, 2020 - MAY 16, 2023

VIN Range 1 : Begin : 1D92BGCB0KF791006 End : 1D92KGGB2RG791345 ☒ Not sequential**Description of Defect :**

Description of the Defect : The seat belt stalks on the left hand side seats are too short and difficult to engage and disengage . especially when the drivers are wearing gloves

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In the event of an emergency it may hinder someone exiting the cab quickly therefore causing injury

Description of the Cause : The seatbelt stalks that we ordered are too short

Identification of Any Warning : None
that can Occur :**Involved Components :**

Component Name 1 : SEAT

Component Description : DRIVERS SEAT COMPLETE WITH SEATBELT BUCKLE

Component Part Number : 1104438

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

5/01/23 - Customer commented the seat belt stalks are too short and difficult to engage and disengage . especially when the drivers are wearing gloves, we investigated and sourced a longer stalk to replace the shorter one. There were no failures just a complaint that when we looked into we agreed and decided to recall.

Description of Remedy :

Description of Remedy Program : To replace the shorted stalks with a longer one

How Remedy Component Differs from Recalled Component : The seatbelt buckle will sit higher up and be more accessible

Identify How/When Recall Condition was Corrected in Production : Longer stalks will be fitted in production, we will change out the vehicles already delivered at no cost to the end user, if the end user replaces themselves they can claim back through their dealer.

Recall Schedule :

Description of Recall Schedule : To lengthen the seatbelt stalks

Planned Dealer Notification Date : AUG 22, 2023 - OCT 31, 2023

Planned Owner Notification Date : AUG 22, 2023 - OCT 31, 2023

* NR - Not Reported