

# Part 573 Safety Recall Report

## 23V-343

**Manufacturer Name :** Fox Factory, Inc.

**Submission Date :** JUN 28, 2023

**NHTSA Recall No. :** 23V-343

**Manufacturer Recall No. :** NR



### Manufacturer Information :

**Manufacturer Name :** Fox Factory, Inc.

**Address :** 915 Disc Drive  
Scotts Valley CA 95066

**Company phone :** 1-831-274-6500

### Population :

**Number of potentially involved :** 1,578

**Estimated percentage with defect :** 100 %

### Vehicle Information :

**Vehicle 1 :** 2021-2023 Jeep, GM, RAM, FORD Wrangler, Gladiator, 1500, 2500, F250, F150, F350

**Vehicle Type :** LIGHT VEHICLES

**Body Style :**

**Power Train :** NR

**Descriptive Information :** Wireless/Handheld Remote Nos. VR EVO 8, VR EVO 8-S, VR EVO 10-S, VR EVO 12, VR EVO 12-S sold and installed into by Fox into certain vehicle models by General Motors, Jeep, and Ford contain WARN VR EVO winches with wireless/corded remote for which Warn Industries has declared a safety recall (22E-101).

The vehicle recall population has been determined based on comparison of part numbers from Warn Industries with Fox Factory's vehicle installation and VIN information.

**Production Dates :** SEP 08, 2020 - JAN 04, 2023

**VIN Range 1 : Begin :** NR

**End :** NR

☐ Not sequential

### Description of Defect :

**Description of the Defect :** As reported by Warn Industries, exposure of the handheld remote control to moisture could result in water ingress and corrosion. Such water or corrosion in the remote's circuit board can result in unintended activation of the winch or cause the winch to not turn off when the switch button is released.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Inadvertent activation of the winch while a vehicle is in motion could increase the risk of a crash

**Description of the Cause :** WARN remotes with wireless capability can experience accelerated corrosion and water ingress because they are not waterproof.

Identification of Any Warning : The vehicle operator or driver may hear the winch motor running when not that can Occur : intended.

### Involved Components :

Component Name 1 : WINCH WARN VR EVO 10-S (103253)

Component Description : winch

Component Part Number : 103253

Component Name 2 : WINCH WARN VR EVO 12 STD 12000LBS W/ CAB

Component Description : Winch

Component Part Number : 103254

Component Name 3 : WINCH VR EVO WARN 12-S 12,000LBS W

Component Description : Winch

Component Part Number : 103255

### Supplier Identification :

#### Component Manufacturer

Name : Warn Industries, Inc.

Address : 12900 SE Capps Road  
Clackamas Oregon 97015

Country : United States

### Chronology :

Fox Factory received a notification from NHTSA on March 29, 2023, of the recent Warn Industries recall No. 22E101. The purpose of the notification was to make Fox Factory aware of the recall, as Warn Industries identified Fox Factory as a purchaser of the affect Warn components.

Upon receiving this notification, Fox Factory pulled all build records to determine its population of affected vehicles. As a result of that investigation, on April 5th, 2023, Fox determined that certain GM, Jeep, and Ford

vehicles were upfitted by Fox Factory with the affected Warn Industries winches.

As of May 3rd, 2023, Fox Factory was aware of no warranty claims, no field or service reports, and no customer complaints related to this issue. On May 5th, 2023, Fox Factory decided to declare a voluntary safety recall to remedy this issue in the identified population of upfitted vehicles.

**Description of Remedy :**

Description of Remedy Program : Owners and Dealers that have the affected Warn Winches should contact Warn Industries pursuant to the recall statements in 22E101 to have their winch remote controls remedied. A-1 As per Recall 22E101, Warn Industries will replace your existing VR EVO remote with a “corded only” remote if any internal corrosion is observed when removing the battery pack.

Warn Customer Service

(800) 543-9276

cs@warn.com <http://www.warn.com/vr-evo-remote-info>

A-1 If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address: Warn Industries 12900 SE Capps Road Clackamas, Oregon 97015

How Remedy Component Differs from Recalled Component : N/A. See Warn Industries recall 22E101.

Identify How/When Recall Condition was Corrected in Production : N/A. See Warn Industries recall 22E101.

**Recall Schedule :**

Description of Recall Schedule : Recall Schedule: Fox Factory will notify owners on/before August 1st, 2023 by letter sent by US mail, informing them of this campaign and how to inspect their vehicles and obtain the remedy free of charge.

Planned Dealer Notification Date:

August 1st, 2023

Planned Owner Notification Date: August 1st, 2023

Planned Dealer Notification Date : AUG 01, 2023 - NR

Planned Owner Notification Date : AUG 01, 2023 - NR

\* NR - Not Reported