OMB Control No.: 2127-0004

Part 573 Safety Recall Report

23V-335

Manufacturer Name: Dennis Eagle Inc.

Submission Date: SEP 24, 2023

NHTSA Recall No.: 23V-335

Manufacturer Recall No.: FSI1671 - CP018



Manufacturer Information:

Manufacturer Name: Dennis Eagle Inc.

Address: 2101 47th Street

Sarasota FL 34234

Company phone: 201 9463

Population:

Number of potentially involved: 286 Estimated percentage with defect: 100 %

Vehicle Information:

Vehicle 1: 2020-2023 DENNIS EAGLE PROVIEW Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : 2-DOOR Power Train : DIESEL

Descriptive Information : ALL PRODUCT PRODUCED

Production Dates: JAN 01, 2020 - MAY 11, 2023

Description of Defect:

Description of the Defect: HVAC Electrical Circuit May Overheat

FMVSS 1: NR

FMVSS 2: 103 - Windshield defrosting and defogging systems

Description of the Safety Risk: An overheated electrical circuit increases the risk of a fire.

Description of the Cause: PIN TO SOCKET CONNECTION WITHIN A MULTIPLUG CAN NOT HANDLE THE

CURRENT FOR SPEED 3 ON THE HVAC SYSTEM

Identification of Any Warning BURNING SMELL IN THE CAB

that can Occur:

Involved Components:

 $\begin{tabular}{ll} Component Name 1: n/a \\ Component Description: NR \\ Component Part Number: NR \\ \end{tabular}$

Supplier Identification:

Component Manufacturer

Name: NR Address: NR NR

Country: NR

Chronology:

Upon de-misting the windshield there was a burning smell detected in the cab. upon investigation it was found a terminal size within a multi-plug could not handle the current to power speed 3 on the HVAC fan. This happened in the factory, there are no warranty claims for this other than to fix the issue.

Description of Remedy:

Description of Remedy Program : Fit an overlay harness containing a relay which in turn reduces the current

through the affected terminal within the multi-plug

How Remedy Component Differs The overlay harness and relay is easily visible from under the grille

from Recalled Component:

Identify How/When Recall Condition Overlay harness has been added in production

was Corrected in Production:

Recall Schedule:

Description of Recall Schedule: TI236 to be sent to dealers, customers to be informed.

Planned Dealer Notification Date : AUG 22, 2023 - OCT 31, 2023 Planned Owner Notification Date : AUG 22, 2023 - OCT 31, 2023

* NR - Not Reported