

Part 573 Safety Recall Report

23V-335

Manufacturer Name : Dennis Eagle Inc.

Submission Date : DEC 08, 2023

NHTSA Recall No. : 23V-335

Manufacturer Recall No. : FSI1671 - CP018



Manufacturer Information :

Manufacturer Name : Dennis Eagle Inc.

Address : 2101 47th Street
Sarasota FL 34234

Company phone : 201 9463

Population :

Number of potentially involved : 286

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2020-2023 DENNIS EAGLE PROVIEW

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : 2-DOOR

Power Train : DIESEL

Descriptive Information : ALL PRODUCT PRODUCED

Production Dates : JAN 01, 2020 - MAY 11, 2023

VIN Range 1 : Begin : [REDACTED]

End : [REDACTED]

☒ Not sequential

VIN Range 2 : Begin : [REDACTED]

End : [REDACTED]

☐ Not sequential

Description of Defect :

Description of the Defect : HVAC Electrical Circuit May Overheat

FMVSS 1 : NR

FMVSS 2 : 103 - Windshield defrosting and defogging systems

Description of the Safety Risk : An overheated electrical circuit increases the risk of a fire.

Description of the Cause : PIN TO SOCKET CONNECTION WITHIN A MULTIPLUG CAN NOT HANDLE THE CURRENT FOR SPEED 3 ON THE HVAC SYSTEM

Identification of Any Warning that can Occur : BURNING SMELL IN THE CAB

Involved Components :

Component Name 1 : harness

Component Description : overlay harness

Component Part Number : 1142917

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Upon de-misting the windshield there was a burning smell detected in the cab. upon investigation it was found a terminal size within a multi-plug could not handle the current to power speed 3 on the HVAC fan. This happened in the factory, there are no warranty claims for this other than to fix the issue.

Description of Remedy :

Description of Remedy Program : Fit an overlay harness containing a relay which in turn reduces the current through the affected terminal within the multi-plug

How Remedy Component Differs from Recalled Component : The overlay harness and relay is easily visible from under the grille

Identify How/When Recall Condition was Corrected in Production : Overlay harness has been added in production. We will be attending customer vehicles and carrying out this work at no cost to them. If they have carried out the work themselves they can claim back the cost from their local dealer.

Recall Schedule :

Description of Recall Schedule : TI236 to be sent to dealers, customers to be informed.

Planned Dealer Notification Date : AUG 22, 2023 - OCT 31, 2023

Planned Owner Notification Date : AUG 22, 2023 - OCT 31, 2023

* NR - Not Reported