

Part 573 Safety Recall Report

23V-320

Manufacturer Name : Outback customs,LLC

Submission Date : DEC 18, 2023

NHTSA Recall No. : 23V-320

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Outback customs,LLC

Address : 8333 SW 29th Street

Oklahoma City OK 73179

Company phone : 745-6666

Population :

Number of potentially involved : 317

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 CM HORSE TRAILER

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Suburban Manufacturing

Model : SDS2 - 2 Burner Drop In Cooktop

Part No. : 3032AST

Size : NR

Function : NR

Descriptive Information : The recall production dates includes all production of the SDS2 cooktop to present.

Production Dates : JAN 16, 2018 - JAN 11, 2023

Description of

Production Dates : APR 18, 2022 - APR 18, 2022

VIN Range 1 : Begin : 49THG322542502371 **End :** 49THG322542502371 Not sequential

Vehicle 2 : 2020-2023 CIMARRON HORSE TRAILER

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Suburban Manufacturing

Model : SDS2 - 2 Burner Drop In Cooktop

Part No. : 3032AST

Size : NR

Function : NR

Descriptive Information : The recall production dates includes all production of the SDS2 cooktop to present.

Production Dates : JAN 16, 2018 - JAN 11, 2023

Description of

Production Dates : JUN 03, 2022 - FEB 17, 2023

VIN Range 1 : Begin : 5PAHG3522LC012987 End : 5PAHG3320PC014360 Not sequential

Vehicle 3 : 2020-2022 4 STAR HORSE TRAILER

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Suburban Manufacturing

Model : SDS2 - 2 Burner Drop In Cooktop

Part No. : 3032AST

Size : NR

Function : NR

The recall production dates includes all production of the SDS2 cooktop to present.

Production Dates : JAN 16, 2018 - JAN 11, 2023

Production Dates : AUG 28, 2020 - JUN 16, 2022

VIN Range 1 : Begin : 5FHHG2921M0039166 End : 4FKHG4435P0040702 Not sequential

Vehicle 4 : 2020-2023 DOUBLE D HORSE TRAILER

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Suburban Manufacturing

Model : SDS2 - 2 Burner Drop In Cooktop

Part No. : 3032AST

Size : NR

Function : NR

Descriptive Information : The recall production dates includes all production of the SDS2 cooktop to present.

Production Dates : JAN 16, 2018 - JAN 11, 2023

Description of

Production Dates : AUG 07, 2020 - FEB 23, 2023

VIN Range 1 : Begin : 1H9UT2923MM283879 End : 1H9VT3124PM283024 Not sequential

Vehicle 5 : 2020-2023 PLATINUM HORSE TRAILER

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Suburban Manufacturing

Model : SDS2 - 2 Burner Drop In Cooktop

Part No. : 3032AST

Size : NR

Function : NR

Descriptive Information : The recall production dates includes all production of the SDS2 cooktop to present.

Production Dates : JAN 16, 2018 - JAN 11, 2023

Description of

Production Dates : JUN 25, 2020 - MAR 31, 2023

VIN Range 1 : Begin : 5HMXG3120M1010790 End : 5HMXG3736P1012242 Not sequential

Vehicle 6 : 2022-2022 FEATHERLITE HORSE TRAILER

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : Suburban Manufacturing

Model : SDS2 - 2 Burner Drop In Cooktop

Part No. : 3032AST

Size : NR

Function : NR

Descriptive Information : The recall production dates includes all production of the SDS2 cooktop to present.

Production Dates : JAN 16, 2018 - JAN 11, 2023

Description of

Production Dates : JUN 07, 2022 - JUL 22, 2022

VIN Range 1 : Begin : 4FGB13321PC158435 End : 4FGB13428PC158432 Not sequential

Vehicle 7 : 2022-2022 DODGERAM RCA

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : Suburban Manufacturing

Model : SDS2 - 2 Burner Drop In Cooktop

Part No. : 3032AST

Size : NR

Function : NR

Descriptive Information : The recall production dates includes all production of the SDS2 cooktop to present.

Production Dates : JAN 16, 2018 - JAN 11, 2023

Description of

Production Dates : APR 26, 2022 - APR 26, 2022

VIN Range 1 : Begin : 3C6LRVCG5ME548802 End : 3C6LRVCG5ME548802 Not sequential

Vehicle 8 : 2021-2022 MERCEDES MERCEDES SPRINTER VAN

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : Suburban Manufacturing

Model : SDS2 - 2 Burner Drop In Cooktop

Part No. : 3032AST

Size : NR

Function : NR

Descriptive Information : The recall production dates includes all production of the SDS2 cooktop to present.

Production Dates : JAN 16, 2018 - JAN 11, 2023

Description of

Production Dates : FEB 04, 2021 - SEP 28, 2022

VIN Range 1 : Begin : W1W4EBHY6LP265076 End : W1W4EBV

Not sequential

Vehicle 9 : 2020-2023 ELITE HORSE TRAILER

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : Suburban Manufacturing

Model : SDS2 - 2 Burner Drop In Cooktop

Part No. : 3032AST

Size : NR

Function : NR

Descriptive Information : The recall production dates includes all production of the SDS2 cooktop to present.

Production Dates : JAN 16, 2018 - JAN 11, 2023

Description of

Production Dates : JUN 05, 2020 - MAR 22, 2023

VIN Range 1 : Begin : 5MKWG2821M0019495 End : 5MKWG3128P0021670

Not sequential

Description of Defect :

Description of the Defect : The internal aluminum burner tubes connecting the gas valves to the cook top burners can fracture from excessive vibration or shock experienced through RV trailer travel.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The burner tube could crack resulting a leak of propane when the top burner gas valve is opened to use the appliance. If ignited the propane could result in

Description of the Cause : a fire and/or explosion which could result in personal injury.
The gas manifold at the control knobs can become loose over time due to excessive vibration. With excessive vibration the burner tubes can fail. Lab analysis of failed burner tubes indicate hardening of the aluminum burner tubes likely caused by repeated impact or the excessive vibration.

Identification of Any Warning that can Occur : The owner could possibly hear a louder than normal hissing sound or smell propane odor when the cooktop gas valve is turned to the "on" position. The control knob of the cooktop could appear to be loose and become difficult to operate.

Involved Components :

Component Name 1 : BURNER TUBE

Component Description : BURNER TUBE-ALUMINUM

Component Part Number : 171996

Supplier Identification :

Component Manufacturer

Name : Suburban Manufacturing

Address : 676 BROADWAY
DAYTON Tennessee 37321

Country : United States

Chronology :

We were notified, by the NHTSA that there was a recall on the 2-burner cooktop built by Suburban. this was our second recall from a Vender. We have not had any problem with this 2-burner cooktop. There have not been any Warranty claims nor has there been any Service work turned in at the time of recall. There has not been any Deaths or Injuries turned in to Outback Customs. We have since repaired 2 trailers for this recall.

Elite Vin# 5MKWG2323N0 [REDACTED] OWNER [REDACTED]
ELITE VIN# 5MKWG2327M0 [REDACTED] OWNER [REDACTED]

Elite horse Trailer vin# [REDACTED] Repaired on 8/9/2023 @ Outback Customs

Elite horse Trailer Vin# [REDACTED] Repaired on 8/9/2023 @ Outback Customs

Description of Remedy :

Description of Remedy Program : NR

How Remedy Component Differs
from Recalled Component : NR

Identify How/When Recall Condition
was Corrected in Production : This recall was corrected as soon as we were notified by NHTSA, January 16, 2023. We started working on gathering the info on the trailers that had the 2 burner cooktop installed, A letter was sent to all the dealers and customers that had this cooktop.

Recall Schedule :

Description of Recall Schedule : As we are the manufacture of the living quarters on the trailers. We are going to send letters out to our dealers and customers who have a trailer with this cooktop in there LQ

Planned Dealer Notification Date : MAY 02, 2023 - MAY 24, 2023

Planned Owner Notification Date : MAY 02, 2023 - MAY 24, 2023

* NR - Not Reported