#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 23V-320

**Manufacturer Name:** Outback customs,LLC

**Submission Date:** MAY 04, 2023 **NHTSA Recall No.:** 23V-320

**Manufacturer Recall No.:** NR



#### **Manufacturer Information:**

Manufacturer Name: Outback customs,LLC

Address: 8333 SW 29th Street

Oklahoma City OK 73179

Company phone: 745-6666

# **Population:**

Number of potentially involved: 317 Estimated percentage with defect: 100 %

#### **Vehicle Information:**

Vehicle 1: 2020-2022 4 STAR HORSE TRAILER

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: Suburban Manufacturing

Model: SDS2 - 2 Burner Drop In Cooktop

Part No.: 3032AST

Size : NR Function : NR

The recall production dates includes all production of the SDS2 cooktop to

present.

Production Dates: JAN 16, 2018 - JAN 11, 2023

Production Dates: AUG 28, 2020 - JUN 16, 2022

VIN Range 1: Begin: 5FHHG2921M0039166 End: 4FKHG4435P0040702 ✓ Not sequential

Vehicle 2: 2022-2022 CM HORSE TRAILER

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: Suburban Manufacturing

Model: SDS2 - 2 Burner Drop In Cooktop

Part No.: 3032AST

Size : NR Function : NR

Descriptive Information: The recall production dates includes all production of the

SDS2 cooktop to

present.

Production Dates: JAN 16, 2018 - JAN 11, 2023

Description of

Production Dates: APR 18, 2022 - APR 18, 2022

VIN Range 1: Begin: 49THG322542502371 End: 49THG322542502371 ☐ Not sequential

Vehicle 3: 2020-2023 CIMARRON HORSE TRAILER

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: Suburban Manufacturing

Model: SDS2 - 2 Burner Drop In Cooktop

Part No.: 3032AST

Size : NR Function : NR

Descriptive Information: The recall production dates includes all production of the

SDS2 cooktop to

present.

Production Dates: JAN 16, 2018 - JAN 11, 2023

Description of

Production Dates: JUN 03, 2022 - FEB 17, 2023

 Vehicle 4: 2020-2023 DOUBLE D HORSE TRAILER

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: Suburban Manufacturing

Model: SDS2 - 2 Burner Drop In Cooktop

Part No.: 3032AST

Size : NR Function : NR

Descriptive Information: The recall production dates includes all production of the

SDS2 cooktop to

present.

Production Dates: JAN 16, 2018 - JAN 11, 2023

Description of

Production Dates: AUG 07, 2020 - FEB 23, 2023

VIN Range 1: Begin: 1H9UT2923MM283879 End: 1H9VT3124PM283024 ✓ Not sequential

Vehicle 5: 2020-2023 ELITE HORSE TRAILER

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: Suburban Manufacturing

Model: SDS2 - 2 Burner Drop In Cooktop

Part No.: 3032AST

Size : NR Function : NR

Descriptive Information: The recall production dates includes all production of the

SDS2 cooktop to

present.

Production Dates: JAN 16, 2018 - JAN 11, 2023

Description of

Production Dates: JUN 05, 2020 - MAR 22, 2023

VIN Range 1 : Begin : 5MKWG2821M0019495 End : 5MKWG3128P0021670 ✓ Not sequential

Vehicle 6: 2022-2022 FEATHERLITE HORSE TRAILER

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: Suburban Manufacturing

Model: SDS2 - 2 Burner Drop In Cooktop

Part No.: 3032AST

Size : NR Function : NR

Descriptive Information: The recall production dates includes all production of the

SDS2 cooktop to

present.

Production Dates: JAN 16, 2018 - JAN 11, 2023

Description of

Production Dates: JUN 07, 2022 - JUL 22, 2022

VIN Range 1: Begin: 4FGB13321PC158435 End: 4FGB13428PC158432 ✓ Not sequential

Vehicle 7: 2022-2022 DODGERAM RCA

Vehicle Type: LIGHT VEHICLES

Body Style: VAN Power Train: GAS

**Descriptive Information: Suburban Manufacturing** 

Model: SDS2 - 2 Burner Drop In Cooktop

Part No.: 3032AST

Size : NR Function : NR

Descriptive Information: The recall production dates includes all production of the

SDS2 cooktop to

present.

Production Dates: JAN 16, 2018 - JAN 11, 2023

Description of

Production Dates: APR 26, 2022 - APR 26, 2022

 Vehicle 8: 2021-2022 MERCEDES MERCEDES SPRINTER VAN

Vehicle Type: LIGHT VEHICLES

Body Style: VAN Power Train: GAS

Descriptive Information: Suburban Manufacturing

Model: SDS2 - 2 Burner Drop In Cooktop

Part No.: 3032AST

Size : NR Function : NR

Descriptive Information: The recall production dates includes all production of the

SDS2 cooktop to

present.

Production Dates: JAN 16, 2018 - JAN 11, 2023

Description of

Production Dates: FEB 04, 2021 - SEP 28, 2022

VIN Range 1: Begin: W1W4EBHY6LP265076 End: W1W4EBV

Not sequential

Vehicle 9: 2020-2023 PLATINUM HORSE TRAILER

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: Suburban Manufacturing

Model: SDS2 - 2 Burner Drop In Cooktop

Part No.: 3032AST

Size : NR Function : NR

Descriptive Information: The recall production dates includes all production of the

SDS2 cooktop to

present.

Production Dates: JAN 16, 2018 - JAN 11, 2023

Description of

Production Dates: JUN 25, 2020 - MAR 31, 2023

VIN Range 1: Begin: 5HMXG3120M1010790 End: 5HMXG3736P1012242 ✓ Not sequential

#### **Description of Defect:**

Description of the Defect: The internal aluminum burner tubes connecting the gas valves to the cook top

burners can fracture from excessive vibration or shock experienced through

RV trailer travel.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: The burner tube could crack resulting a leak of propane when the top burner

gas valve is opened to use the appliance. If ignited the propane could result in

a fire and/or explosion which could result in personal injury.

Description of the Cause: The gas manifold at the control knobs can become loose over time due to

excessive vibration. With excessive viration the the burner tubes can fail. Lab analysis of failed burner tubes indicate hardening of the aluminum burner

tubes likely caused by repeated impact or the excessive vibration.

Identification of Any Warning The owner could possibly hear a louder than normal hissing sound or smell

that can Occur: propane odor when the cooktop gas valve is turned to the "on" position. The

control knob of the cooktop could appear to be loose and become difficult to

operate.

## **Involved Components:**

Component Name 1: BURNER TUBE

Component Description: BURNER TUBE-ALUMINUM

Component Part Number: 171996

### **Supplier Identification:**

### **Component Manufacturer**

Name: Suburban Manufacturing

Address: 676 BROADWAY

**DAYTON Tennessee 37321** 

**Country: United States** 

# **Chronology:**

NR

### **Description of Remedy:**

Description of Remedy Program: NR

How Remedy Component Differs NR

from Recalled Component:

Identify How/When Recall Condition NR

was Corrected in Production:

#### **Recall Schedule:**

Description of Recall Schedule: As we are the manufacture of the living quarters on the trailers. We are

going to send letters out to our dealers and customers who have a trailer

with this cooktop in there LQ

Planned Dealer Notification Date : NR - NR Planned Owner Notification Date : NR - NR

\* NR - Not Reported