

Part 573 Safety Recall Report

23V-293

Manufacturer Name : Indian Motorcycle Company

Submission Date : APR 25, 2023

NHTSA Recall No. : 23V-293

Manufacturer Recall No. : I-23-05



Manufacturer Information :

Manufacturer Name : Indian Motorcycle Company

Address : 2100 Highway 55

Medina MN 55340

Company phone : 800-765-2747

Population :

Number of potentially involved : 4

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Indian Chief Bobber

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by reviewing vehicle hold documentation and internal production quality data to identify units that may not have had the reflector installed in production.

The recalled motorcycles differ from motorcycles that were not included in the recall in that they may have been built without a belt guard reflector.

Production Dates : OCT 05, 2021 - OCT 05, 2021

VIN Range 1 : Begin : 56KDLBAG1N3 [REDACTED] **End :** 56KDLBAG1N3 [REDACTED] Not sequential

Vehicle 2 : 2022-2022 Indian Chief Dark Horse

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by reviewing vehicle hold documentation and internal production quality data to identify units that may not have had the reflector installed in production.

The recalled motorcycles differ from motorcycles that were not included in the recall in that they may have been built without a belt guard reflector.

Production Dates : AUG 18, 2021 - AUG 18, 2021

VIN Range 1 : Begin : 56KDMABH0N3 [REDACTED] **End :** 56KDMABH0N3 [REDACTED] Not sequential

Vehicle 3 : 2022-2022 Indian Chief Bobber Dark Horse

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The recall population was determined by reviewing vehicle hold documentation and internal production quality data to identify units that may not have had the reflector installed in production.

The recalled motorcycles differ from motorcycles that were not included in the recall in that they may have been built without a belt guard reflector.

Production Dates : JUN 06, 2022 - JUN 06, 2022

VIN Range 1 : Begin : 56KDLABH5N3 [REDACTED] End : 56KDLABH9N3 [REDACTED] Not sequential

Description of Noncompliance :

Description of the Noncompliance : Indian Motorcycle has determined that certain Model Year 2022 Chief motorcycles may have been manufactured without a belt guard reflector and fail to comply with the requirements of FMVSS 108.

FMVSS 1 : 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2 : NR

Description of the Safety Risk : If the motorcycle is missing the belt guard reflector, it can reduce the motorcycle's visibility to other drivers, increasing the risk of a crash.

Description of the Cause : Incorrect manual closure of a quality hold allowing vehicle(s) to be shipped.

Identification of Any Warning that can Occur : The issue is detectable by a visual observation of the motorcycle and the lack of a belt guard reflector.

Involved Components :

Component Name 1 : Belt Guard Deflector

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR
NR
Country : NR

Chronology :

In March 2023, during a routine audit, it was identified that an automated quality hold for a missing belt guard reflector was incorrectly closed during production. In response, Indian Motorcycle began investigating. Indian Motorcycle conducted appropriate diligence to ascertain the scope of the potentially affected vehicles and the root cause for improper closure of the missing reflector quality hold.

The investigation identified 5 suspect VINs outside of Indian's control. Indian contacted the dealer in possession of one unit, who confirmed the belt guard reflector was properly installed (vehicle therefore removed from affected population). Indian has been unable to inspect to confirm the condition of the remaining 4 VINs as they are registered with consumers.

Subsequently, on April 18, 2023, Indian Motorcycle decided that the lack of belt guard reflector constitutes a non-compliance with FMVSS 108 and decided to recall the affected bikes.

Indian Motorcycle has not identified any warranty claims, other field or service reports, or other information related to this issue.

Description of Remedy :

Description of Remedy Program : Polaris will contact affected consumers to determine whether their motorcycles have the belt guard reflector installed. If any of the affected motorcycles were built without the belt guard reflector installed, Polaris will inform dealers of the reported concern and provide instructions to dealers to install the belt guard reflector at no cost to consumers. Customers who paid to replace or service their vehicle for this condition prior to the recall notification may be eligible for reimbursement per Polaris' General Recall Reimbursement Plan on file with NHTSA.

How Remedy Component Differs from Recalled Component : Installation of the belt guard reflector on the affected motorcycles will resolve the noncompliance with FMVSS 108.

Identify How/When Recall Condition was Corrected in Production : No detection issues were identified with the automated quality system. Indian re-assigned the auditor responsible for the manual error to an alternative function.

Recall Schedule :

Description of Recall Schedule : Upon approval, owner notification letters will be mailed no later than 60 days after submission of this report.

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

* NR - Not Reported