

# Part 573 Safety Recall Report

# 23V-290

**Manufacturer Name :** Forest River, Inc.**Submission Date :** APR 24, 2023**NHTSA Recall No. :** 23V-290**Manufacturer Recall No. :** 500-1630**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

**Population :**

Number of potentially involved : 64

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2023-2023 Forest River Inc. East to West Della Terra Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Reviewing the scale weight report for the manufacturing plant from March 1, 2023, through April 14, 2023.

2023	DELLA TERRA TRAILER	DET175BHLE	7
2023	DELLA TERRA TRAILER	DET260BHLE	12
2023	DELLA TERRA TRAILER	DET261RB	2
2023	DELLA TERRA TRAILER	DET312BH	12
2023	DELLA TERRA TRAILER	DET323QB	1
	Grand Total		34

Production Dates : NOV 08, 2022 - APR 10, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2023-2023 Forest River Inc. East to West Silver Lake Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Reviewing the scale weight report for the manufacturing plant from March 1, 2023, through April 14, 2023.

2023	SILVER LAKE TOWABLE	SKT26KRB	10
2023	SILVER LAKE TOWABLE	SKT27K2D	10
2023	SILVER LAKE TOWABLE	SKT29K2S	5
2023	SILVER LAKE TOWABLE	SKT29KBH	5
Grand Total			30

Production Dates : NOV 08, 2022 - APR 10, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

Description of the Defect : Certain Della Terra & Silver Lake Travel Trailers' Federal Placard may have been erroneously printed with an inaccurate dry weight and cargo carrying capacity.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The vehicle may have an inaccurate cargo carrying capacity. This condition may lead to an operator overloading the vehicle, possibly leading to a crash increasing the risk of injury.

Description of the Cause : Debris under the scale pads did not let the vehicle fully depress the pad which did not correctly weight the vehicles.

Identification of Any Warning that can Occur : None

## Involved Components :

Component Name 1 : Federal Placard

Component Description : Federal Placard

Component Part Number : N/A

## Supplier Identification :

## Component Manufacturer

Name : NR  
Address : NR  
NR  
Country : NR

## Chronology :

On April 14, 2023, Forest River's Office of Corporate Compliance ("OCC") was contacted by the manufacturing plant concerning the scale weights may be printing inaccurately. OCC opened an investigation.

On April 17, 2023, and April 18, 2023, OCC reviewed the scale weight report of vehicles manufactured within the scope time frame versus vehicles manufactured prior to the scope time frame to a certain if there was any significant difference.

On April 21, 2023, OCC presented finding to the Corporate Recall Committee which voted to recall the vehicles.

## Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. The Federal Placard will be replaced.

What is the Forest River Customer Service Phone Number? (574)  
264-6664

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.  
Please send the service invoice to the following address:

East to West  
Forest River, Inc.  
Attn: WARRANTY MANAGER  
3000 County Road 6 West  
Elkhart, IN 46514

How Remedy Component Differs The Federal Placard will now have the correct weight ratings.

from Recalled Component : Affected Component: Federal Placard

Identify How/When Recall Condition was Corrected in Production : The week of April 14, 2023, the manufacturing plant will calibrate the scales on a monthly basis.

### Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 03, 2023 - JUN 03, 2023

Planned Owner Notification Date : JUN 03, 2023 - JUN 03, 2023

\* NR - Not Reported