

Part 573 Safety Recall Report

23V-278

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : APR 21, 2023

NHTSA Recall No. : 23V-278

Manufacturer Recall No. : TBD



Manufacturer Information :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Address : 1001 All Pro Drive

Elkhart IN 46514

Company phone : 8772628032

Population :

Number of potentially involved : 100

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2023 Heartland Big Country

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The Federal certification tire placard does not have the correct tire size listed.

Production Dates : OCT 05, 2022 - MAR 05, 2023

VIN Range 1 : Begin : 5SFBG4023PE520331 **End :** 5SFBG4425PE524505 ☒ Not sequential

Vehicle 2 : 2023-2023 Heartland Big Horn

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The Federal certification tire placard does not have the correct tire size listed.

Production Dates : OCT 19, 2022 - MAR 20, 2023

VIN Range 1 : Begin : 5SFBG3628PE521041 **End :** 5SFBG4020PE524952 ☒ Not sequential

Description of Noncompliance :

Description of the Noncompliance : Fifth Wheels do not conform to 49 CFR Part 567 – Certification and Federal Motor Vehicle Safety Standard 120, Tire Selection and Rims for Motor Vehicles Other Than Passenger Cars.

FMVSS 1 : 120 - Wheels and rims- other than passenger cars

FMVSS 2 : NR

Description of the Safety Risk : The owner would not know the correct tire for replacement if the need would

Description of the Safety Risk : arise. This could lead to the incorrect tire and or rim being substituted. This could lead to an increase chance of towing issues and a crash or personal injury.

Description of the Cause : The tire placard and fed tags were printed with ST235/80R16G tires and actually have ST255/85R16E tires installed

Identification of Any Warning that can Occur : NA

Involved Components :

Component Name 1 : Federal Certification Labels

Component Description : Federal VIN tag and Tire Placard

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : Not applicable

Address : NA

NA NA

Country : NR

Chronology :

4/14/23 - Made aware of tire placard issue via warranty service claim. 4/17/23 - Ran scope and verified with units in the yard and online. Found 100 units that were affected. 4/18/23 Corrected system, and fixed units online and in the yard. 4/18/23 - sent to the safety committee.

Description of Remedy :

Description of Remedy Program : The manufacturer will send out replacement certification labels. This will be corrected at no expense to the owner. All reimbursements will be covered by Heartland's general reimbursement plan.

How Remedy Component Differs from Recalled Component : The correct tire size listed will be corrected on the new tire placard. As such the tire size will state the tires as ST255/85R16E.

Identify How/When Recall Condition was Corrected in Production : We corrected the tire sizing in the system so the VIN tags and tire placard will print properly going forward.

Recall Schedule :

Description of Recall Schedule : A mailing will begin once approval is received

Planned Dealer Notification Date : JUN 17, 2023 - JUN 17, 2023

Planned Owner Notification Date : JUN 17, 2023 - JUN 17, 2023

* NR - Not Reported