

Part 573 Safety Recall Report

23V-277

Manufacturer Name : Nova Bus (US) Inc.**Submission Date :** JUL 12, 2023**NHTSA Recall No. :** 23V-277**Manufacturer Recall No. :** CR5415**Manufacturer Information :**

Manufacturer Name : Nova Bus (US) Inc.

Address : 260 Banker Road
PLATTSBURGH NY 12901

Company phone : 450-472-6410

Population :

Number of potentially involved : 40

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2014-2014 Nova Bus LFS

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Certain vehicles equipped with configuration combinations of certain perimeter seating seats, certain emergency windows and certain chime cord installations.

Production Dates : JAN 27, 2014 - FEB 24, 2014

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2 : 2012-2013 Nova Bus LFS Artic

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Certain vehicles equipped with configuration combinations of certain perimeter seating seats, certain emergency windows and certain chime cord installations.

Production Dates : AUG 28, 2012 - MAY 07, 2013

VIN Range 1 : Begin : NR End : NR Not sequential

Description of Noncompliance :

Description of the Noncompliance : Certain vehicles equipped with a configuration combinations of certain perimeter seating seats and certain emergency windows may have an incorrect emergency exit release mechanism and label location and be non-complaint to FMVSS 217 S5.3.1.

Certain vehicles equipped with a configuration combination of certain perimeter seating seats, certain emergency of emergency windows and certain chime cord installations may have an incorrect emergency exit egress opening and be non-complaint to FMVSS 217 S5.4.1.

FMVSS 1 : 217 - Bus emergency exits and window retention and release

FMVSS 2 : NR

Description of the Safety Risk : Under certain conditions, non-compliant emergency exits may increase the risk of injury if they are not readily accessible

Nova Bus has not received any warranty claim, property damage claim, and neither notice or claim of injury or death associated with this defect. Therefore, we consider this as a proactive measure to protect the public from the potential safety risk associated with this defect.

Description of the Cause : Various customer requests satisfied leading to certain configuration combination errors with certain perimeter seating seats, certain emergency windows and certain chime cord installations

Identification of Any Warning that can Occur : None.

Involved Components :

Component Name 1 : Window

Component Description : Emergency exit window

Component Part Number : N69461, N77188-01, N77193-01, N29143-1/-2, N29144-1/-2

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

2020-03-10: Nova Bus receives a consumer complaint from a Canadian customer.
2020-03-31: A Field Report is created.
2023-02-16: Nova Bus Product Safety Working Group is informed, analysis opened.
2022-03-16: Nova Bus Product Safety Working Group decides to raise this potential regulatory non-compliance to the Nova Bus Product Safety Committee.
2023-03-28: Potential regulatory non-compliance presented to Nova Bus Product Safety Committee. No determination is made and more information is requested.
2023-04-12: Nova Bus Product Safety Committee determines a regulatory non-compliance exists.
2023-04-18: Nova Bus submits a vehicle recall report to NHTSA. Nova Bus has not received any warranty claim, property damage claim, and neither notice or claim of injury or death associated with this defect.

2023-07-12: Vehicle Information updated, Involved Components updated and Manufacturer's identification code for this recall added.

Description of Remedy :

Description of Remedy Program : Nova Bus will release services documents to remove the emergency exit window feature in case of emergency exits number in excess of the FMVSS 217 requirements and/or relocate the release mechanism and label and/or relocate the chime cord installation. All costs associated with this corrective measure will be covered by Nova Bus. Pre-notification remedies will be addressed using the Nova Bus general reimbursement plan on file with NHTSA.

How Remedy Component Differs from Recalled Component : The vehicle will be compliant to FMVSS 217 after the remedy is performed.

Identify How/When Recall Condition was Corrected in Production : The BOM logic selection has been updated with additional constraints to prevent the configuration combination of certain perimeter seating seats, certain emergency windows and certain chime cords installations.

Recall Schedule :

Description of Recall Schedule : Note Nova Bus does not have a dealer network and the dates entered for the planned dealer notification begin/end date are only to avoid NHTSA Recall Portal error while submitting the recall report.

Planned Dealer Notification Date : JUN 09, 2023 - JUN 09, 2023

Planned Owner Notification Date : JUN 09, 2023 - JUN 09, 2023

* NR - Not Reported