

Part 573 Safety Recall Report

23V-262

Manufacturer Name : Forest River, Inc.**Submission Date :** APR 13, 2023**NHTSA Recall No. :** 23V-262**Manufacturer Recall No. :** 51-1607**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 2,616

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2021 Forest River Inc. Forester 2401BSD Class C Motorhome

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from Lippert Components provided to OCC.

See Attached Spreadsheet

Production Dates : SEP 30, 2021 - SEP 30, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2021-2021 Forest River Inc. FR3 F3A32DSF Class C Motorhome

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from Lippert Components provided to OCC.

See Attached Spreadsheet

Production Dates : MAY 12, 2021 - MAY 12, 2021

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2021-2021 Forest River Inc. Georgetown GTA36K7 Class A Motorhome
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : NR

Descriptive Information : The scope was determined by sales records from Lippert Components provided to OCC.
See Attached Spreadsheet

Production Dates : MAY 25, 2021 - MAY 25, 2021

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 4 : 2022-2023 Forest River Inc. East to West Entrada Class C Motorhomes
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : NR

Descriptive Information : The scope was determined by sales records from Lippert Components provided to OCC.
See Attached Spreadsheet

Production Dates : AUG 18, 2022 - MAR 31, 2023

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 5 : 2023-2023 Forest River Inc. East to West Alta Travel Trailers
Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information : The scope was determined by sales records from Lippert Components provided to OCC.
See Attached Spreadsheet

Production Dates : AUG 19, 2022 - MAR 31, 2023

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 6 : 2023-2023 Forest River Inc. Coachmen Apex Travel Trailers
Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information : The scope was determined by sales records from Lippert Components provided to OCC.
See Attached Spreadsheet

Production Dates : AUG 18, 2022 - FEB 22, 2023

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 7 : 2023-2023 Forest River Inc. Coachmen Brookstone Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from Lippert Components provided to OCC.
See Attached Spreadsheet

Production Dates : SEP 21, 2022 - MAR 27, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 8 : 2023-2023 Forest River Inc. Coachmen Chaparral and Chaparral Lite Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from Lippert Components provided to OCC.
See Attached Spreadsheet

Production Dates : AUG 18, 2022 - APR 10, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 9 : 2023-2023 Forest River Inc. Crusader Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from Lippert Components provided to OCC.
See Attached Spreadsheet

Production Dates : AUG 18, 2022 - MAR 29, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 10 : 2023-2023 Forest River Inc. Sanibel Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from Lippert Components provided to OCC.
See Attached Spreadsheet

Production Dates : AUG 18, 2022 - FEB 24, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 11 : 2023-2023 Forest River Inc. Shasta Phoenix Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from Lippert Components provided to OCC.
See Attached Spreadsheet

Production Dates : AUG 18, 2022 - MAR 30, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 12 : 2023-2023 Forest River Inc. Coachmen Spirit Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from Lippert Components provided to OCC.
See Attached Spreadsheet

Production Dates : AUG 24, 2022 - MAR 02, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Vehicle 13 : 2023-2023 Forest River Inc. East to West Tandara Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from Lippert Components provided to OCC.
See Attached Spreadsheet

Production Dates : DEC 20, 2022 - MAR 30, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : According to Lippert Components recall 23E027: "In transit, the mounting hardware holding the solar panel in place could become loose or pull through slots in the solar panel."

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to Lippert Components recall 23E027: "Solar Panels could separate from the bracket while the RV is in transit." Additionally, this condition may

lead to personal injury or property damage.

Description of the Cause : According to Lippert Components recall 23E027: "Contributing causes include:

- No Locking fasteners used to attach mounting bracket to solar panel
- Slot in Solar Panel and bracket potentially too large when compared to the bolt head size..
- Mounting brackets made of non-tempered aluminum that could allow brackets to bend or tear.

Identification of Any Warning that can Occur : According to Lippert Components recall 23E027, "Loosening hardware attaching bracket to panel."

Involved Components :

Component Name 1 : Way 195W & 100W Solar Panel hardware only.

Component Description : Installation bracket and hardware only solar panels installed on the roof of RV's

Component Part Number : 2022302246 & 2022302299, 2022449915, 2022302362

Supplier Identification :

Component Manufacturer

Name : Lippert Components Inc

Address : PO Box 2888

Elkhart Indiana 46515

Country : United States

Chronology :

On April 7, 2023, Forest Rivers Office of Corporate Compliance ("OCC") received a notice of recall 23E027 from Lippert Components.

On April 10-11, 2023, OCC worked with the sales data received from Lippert Components to determine the scope of vehicles.

On April 14, 2023, Forest Rivers Corporate Recall Committee was notified of the equipment recall and OCC filed a 573 report.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center will need to perform the remedy. Additional hardware and a bracket will be installed to secure the solar panel. If the solar panel has detached, a replacement solar panel will be installed.

What is the Forest River Customer Service Phone Number?

East to West Alta, Entrada and Tandara – (574) 264-6664

Coachmen Apex and Spirit – (574) 825-8205

Coachmen Brookstone, Chaparral, Chaparral Lite, and Shasta Phoenix - (574) 825-7101

Crusader and Sanibel - (574) 862-1025

Georgetown Forester and FR3 – (574) 206-7600

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Forest River, Inc.

Attn: Office of Corporate Compliance

PO Box 30

Middlebury, IN 46540

How Remedy Component Differs from Recalled Component :

According to Lippert Components recall 23E027: WAY solar panels produced by Delta and under this Recall are silver in color vs. product not under the recall that are black. Remedy hardware components include a secondary holding bracket made from tempered aluminum bracket and mounting screws. This solution provides twelve added screws holding the four added brackets to the RV.

Component Name : Way 195W & 100W Solar Panel hardware only.

Component Description : Installation bracket and hardware only solar panels installed on the roof of RV's

Component Part Number : 2022302246 & 2022302299, 2022449915, 2022302362

Supplier Name : Lippert

Address : Attn: Pamela VanderMel

PO Box 2888 Elkhart IN 46515

Company phone : 5743126040

Replacement Component - Any 195W and 100W Solar Panels with a Black

Chassis are the replacements according to Lippert Components.

Identify How/When Recall Condition was Corrected in Production :

According to Lippert Components recall 23E027: "All WAY Delta solar panels placed on hold 3.21.2023 and rework was initiated to change out hardware to a tempered aluminum bracket and improved hardware (M6Hex Bolt, M6 Hex Nut, M6 bolt Lock Washer and M6 Flat Washer)."

Recall Schedule :

Description of Recall Schedule :

Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAY 23, 2023 - MAY 23, 2023

Planned Owner Notification Date : MAY 23, 2023 - MAY 23, 2023

* NR - Not Reported