

Part 573 Safety Recall Report

23V-231

Manufacturer Name : Gulf Stream Coach, Inc.**Submission Date :** MAR 31, 2023**NHTSA Recall No. :** 23V-231**Manufacturer Recall No. :** GS032923**Manufacturer Information :****Population :****Manufacturer Name :** Gulf Stream Coach, Inc.**Number of potentially involved :** 557**Address :** P. O. Box 1005
503 S. Oakland Avenue Nappanee IN
46550**Estimated percentage with defect :** NR**Company phone :** 999-999-9999**Vehicle Information :****Vehicle 1 :** 2023-2024 Conquest, BT Cruiser 5240, 6220, 6280, 5210B, 5230B, 5240B, 5245B, 5255B, 5270B, 54245B, 6220D, 6220LE, 6235D, 6237D, 6237LE, 62389D, 6238D, 6245D, 6250D, 6280D, 6280LE, 63111C, 6314D, 6316D, 6317D, 6320D**Vehicle Type :****Body Style :****Power Train :** NR**Descriptive Information :** Gulf Stream Coach, Inc., is recalling certain 2023 and 2024 model year Conquest and BT Cruiser Class C Mini Motor Homes, model 5240, 6220, 6280, 5210B, 5230B, 5240B, 5245B, 5255B, 5270B, 54245B, 6220D, 6220LE, 6235D, 6237D, 6237LE, 62389D, 6238D, 6245D, 6250D, 6280D, 6280LE, 63111C, 6314D, 6316D, 6317D, 6320D due to a potential entry door latch failure which may not allow entry or exit.

The potential 557 units were identified from purchase orders for Dexter entry doors with dates 06/28/2022 through 03/28/2023.

All affected units contain Dexter entry doors with Global Link entry door locks. All locks that are suspect are to be replaced with locks from alternate manufactures.

Production Dates : JUN 21, 2022 - MAR 29, 2023**VIN Range 1 : Begin :**

NR

End : NR☐ Not sequential**Description of Defect :****Description of the Defect :** Gulf Stream Coach conducted an investigation and determined an issue which may exist in certain Dexter supplied entry door handles for motorized RV products built with Global Link Motorized Rotary Latch. The interior handle may fracture and separate from lock mechanism preventing the door from opening and closing.**FMVSS 1 :** 206 - Door locks and door retention components

FMVSS 2 : NR

Description of the Safety Risk : There is the possibility that the latch may malfunction and pose an issue with exiting or entering the motorhome, potentially leading to a safety issue

Description of the Cause : Manufacturer changed the handle design, attempting to make a more secure attachment groove for the retaining ring, but inadvertently created a weakened attachment point.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : NR

Component Description : Entry Door Latch

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Global Link Distribution

Address : NR

Indiana

Country : United States

Chronology :

Gulf Stream Coach became aware lock failure on March 24, 2023. Once identified, a meeting with the component manufacture was conducted. March 28, 2023 it was determined to not move forward with the replacement lock supplied by Global Link, and instead entirely replace the affected locks with an alternate manufacturers lock. Installation of replacement locks began on March 28, 2023

Description of Remedy :

Description of Remedy Program : Dealers will inspect and if necessary, replace the door latch with either an alternate lock, free of charge.

How Remedy Component Differs
from Recalled Component :

The remedy component has been verified to operate properly

Identify How/When Recall Condition
was Corrected in Production :

Any motorhomes that have not yet been shipped were inspected and the affected door latch was replaced. Use of the Global Link manufactured lock was ceased immediately upon discovery and replaced with an alternate manufacture lock.

Recall Schedule :

Description of Recall Schedule : Gulf Stream Coach will notify dealers and retail customers within 45 days.

Planned Dealer Notification Date : APR 24, 2023 - APR 24, 2023

Planned Owner Notification Date : APR 24, 2023 - APR 24, 2023

* NR - Not Reported