

Part 573 Safety Recall Report

23V-227

Manufacturer Name : Forest River, Inc.

Submission Date : MAY 04, 2023

NHTSA Recall No. : 23V-227

Manufacturer Recall No. : 508-1617



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 98

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2023-2023 Forest River Inc. East to West Della Terra Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope includes all vehicles since the inception of these models.

2023	DELLA TERRA TRAILER	DET240RLLE	35
------	---------------------	------------	----

2023	DELLA TERRA TRAILER	DET255BHLE	43
------	---------------------	------------	----

Grand total	78
-------------	----

Production Dates : NOV 30, 2022 - MAR 28, 2023

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2023-2023 Forest River Inc. East to West Silver Lake Travel Trailers

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope includes all vehicles since the inception of these models.

2023	SILVER LAKE TOWABLE	SKT24RLLE	10
------	---------------------	-----------	----

2023	SILVER LAKE TOWABLE	SKT26BHLE	10
------	---------------------	-----------	----

Grand total	20
-------------	----

Production Dates : NOV 30, 2022 - MAR 28, 2023

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The A-Frame (drawbars) and safety chains ("Drawbar Assembly") may not meet the Gross Vehicle Weight Rating and could potentially break.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The Drawbar Assembly has an elevated risk of fracture and full failure while traveling. Should the Drawbar Assembly fracture or fail, the trailer has an elevated increase to cause a crash.

Description of the Cause : When the models were created, the Drawbar Assembly was overlooked by engineering.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Drawbar Assembly

Component Description : A-Frame (drawbars) and safety chains ("Drawbar Assembly") - 2" x 5" x 11GA. Steel Tube A-Frame with 7,600 lbs. rated Safety Chains

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR
NR

Country : NR

Chronology :

On March 24, 2023, During a routine corporate standards inspection of the plant it was found that the incorrectly rated safety chains were being installed. That same day Forest Rivers' Office of Corporate Compliance was notified and began working with the plant to establish the scope of vehicles affected.

On March 31, 2023, Forest Rivers Corporate Recall Committee voted to recall.
A-1
After Forest River's Office of Corporate Compliance ("OCC") filed recall 23V227, OCC was notified on April 10, 2023, that the incorrect A-Frame was also specified. In addition, the improper safety chains were installed onto the vehicle scope since the inception of those vehicles.
On April 11, 2023 OCC filed and amendment to reflect the new remedy and affected vehicles.

On May 4, 2023 Forest River's Office of Corporate Compliance amended the mail date. The mail date remains within the 60 day period required.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. The remedy will be to replace the Drawbar Assembly.

What is the Forest River Customer Service Phone Number? (574)
264-6664

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

East to West
Forest River, Inc.
Attn: WARRANTY MANAGER
3000 County Road 6 West
Elkhart, IN 46514

How Remedy Component Differs from Recalled Component : The vehicles are now equipped with the correct draw bars and safety chains

Affected Component - A-Frame (drawbars) and safety chains ("Drawbar Assembly") - 2" x 5" x 11GA. Steel Tube A-Frame with 7,600 lbs. rated Safety Chains

Replacement Component - A-Frame (drawbars) and safety chains ("Drawbar Assembly") - 2" x 6" x 11GA. Steel Tube A-Frame with 11,700 lbs. rated Safety Chains

Identify How/When Recall Condition was Corrected in Production : The concern was corrected by engineering the week of April 11, 2023.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out

as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : MAY 23, 2023 - MAY 23, 2023

Planned Owner Notification Date : MAY 23, 2023 - MAY 23, 2023

* NR - Not Reported