OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 23V-219

**Manufacturer Name :** Capacity of Texas **Submission Date :** MAR 30, 2023 **NHTSA Recall No. :** 23V-219

**Manufacturer Recall No.:** NR



#### **Manufacturer Information:**

Manufacturer Name: Capacity of Texas

Address: 401 Capacity Drive

Longview TX 75604

Company phone: 999

## **Population:**

Number of potentially involved: 53 Estimated percentage with defect: 100 %

#### **Vehicle Information:**

Vehicle 1: 2020-2023 TJ5000 FF961

Vehicle Type :
Body Style :
Power Train : NR

Descriptive Information: The drayage chassis affected by this recall are equipped with a Meritor steer axle pro-

torque nut keeper. Meritor supplied axle Serial Numbers that were traced to the

affected cab chassis.

Production Dates: FEB 11, 2020 - FEB 26, 2021

#### **Description of Defect:**

Description of the Defect: Based upon information provided by Meritor, if the keeper is not properly

installed and engaged on the pro-torque nut wheel end, the nut may loosen. If

the nut loosens over time, the wheel end may separate from the steer axle.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: Separation of the wheel end from the steer axle (tire separation from vehicle)

could result in potential injury, loss of vehicle control, and increase the risk of

a crash.

Description of the Cause: Installing the keepers on the pro-torque nut is a manual process and standard

procedure was not followed at Meritor.

Identification of Any Warning The initial effect would be the driver would feel vibration from the steer axle.

that can Occur:

### **Involved Components:**

Component Name 1: Steer Axle

Component Description: Pro-torque spindle nut keeper

Component Part Number: Unknown

### **Supplier Identification:**

## **Component Manufacturer**

Name: Meritor

Address: 22021 Skyway Church Rd

Maxton North Carolina 28364

**Country: United States** 

### **Chronology:**

On March 2, 2023 – REV Group received communication from Meritor of a potential issue with their pro-torque nut keeper installation.

March 2 – 15, 2023 – REV Group relayed this information to Spartan Fire and confirmed with Meritor that Spartan was the only business unit affected.

On March 15, 2023 - A Defect Investigation Report was generated and escalated to REV Group Management.

March 21, 2023 – REV Group Recall Committee approved a voluntary recall for this issue.

On March 24, 2023 - Meritor notified REV Group that Capacity of Texas was also affected.

On March 24, 2023 - Capacity of Texas started an investigation to gather pertinent information to file its own recall.

#### **Description of Remedy:**

Description of Remedy Program: Meritor will work with affected vehicle manufacturers to inspect and

replace the pro-torque nut keepers on the subject steer axles. The vehicles that have been remedied would have been covered through the normal

warranty process.

How Remedy Component Differs The remedy is to correct the installation of the pro-torque nut keeper

from Recalled Component: within the axle. The remedy component would be the same.

Identify How/When Recall Condition Meritor issued a quality alert in production, verified in-house inventory

was Corrected in Production: and put in place new corrective action processes by 12/26/2022.

#### **Recall Schedule:**

# **Part 573 Safety Recall Report**

23V-219

Page 3

Description of Recall Schedule: NR

Planned Dealer Notification Date: MAR 31, 2023 - APR 28, 2023 Planned Owner Notification Date: MAY 12, 2023 - MAY 31, 2023

\* NR - Not Reported