OMB Control No.: 2127-0004

Part 573 Safety Recall Report

23V-197

Manufacturer Name: Shadow Trailer, LLC

Submission Date: MAR 28, 2023 NHTSA Recall No.: 23V-197

Manufacturer Recall No.: NR



Manufacturer Information:

Manufacturer Name: Shadow Trailer, LLC

Address: 951 SW 21st Place

Williston FL 32696

Company phone: 352-529-2190

Population:

Number of potentially involved : 270 Estimated percentage with defect : 16%

Vehicle Information:

Vehicle 1: 2016-2023 Shadow Trailer Living Quarter

Vehicle Type : TRAILERS
Body Style : OTHER
Power Train : NR

Descriptive Information: Suburban Manufacturing identified glass top stoves with a defective component. 270

units at this time. Models affected: 7'6"LQ/9'LQ/9'6"LQ/10'6"LQ/12'6"LQ/14'LQ

Production Dates: JAN 02, 2016 - MAR 24, 2023

VIN Range 1 : Begin : 1S9GS2929GW873074 End : 1S9GH2326PW873010 ✓ Not sequential

Description of Defect:

Description of the Defect: The internal aluminum burner on the SDS2 glass top stove may fracture due to

excessive vibration.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: LP leak when burner is on.

Description of the Cause: NR

Identification of Any Warning If ignited, could cause fire/explosion.

that can Occur:

Involved Components:

Component Name 1: 2 burner cooktop

Component Description: LP stove Component Part Number: SDS2

Supplier Identification:

Component Manufacturer

Name: Suburban Manufacturing
Address: 676 Broadway Street
Dayton Tennessee 37321

Country: United States

Chronology:

Issue identified by Suburban Manufacturing. Recall campaign letter received late February timeframe but no "repair/resolution" given at that time. Late February/early March, Shadow collects data from Production Build Reports and Warranty Registration portal and compiles list of selling dealers and end users and quarantines all stoves in our inventory pending repair/replacement instructions from Suburban. Shadow halts all shipments of products with stove in campaign installed., Total units based on data collected is 270, however, there are some units that offer a stove "delete" option but we cannot identify all units so we assume that all 270 have a stove installed. March 3-10 Shadow sends out mail/email/phone calls to dealers with list of units sold during the timeframe listed in the campaign letter, a copy of the campaign letter with a cover letter to halt sales of any trailer with a stove installed. This same week, Customer/End user mail/email/phone calls begin with a cover letter/campaign letter and instructions. To date we have not had any warranty claims related to this campaign or stove operation issues

Description of Remedy:

Description of Remedy Program: A repair kit is sent to OEM, Dealers and authorized repair centers. See

uploaded document titled-206286 SDS2 FIELD RECALL REMEDY

INSTRUCTION SHEET-03-07-23 issued by Suburban Manufacturing and

approved by NHTSA.

How Remedy Component Differs An additional support bracket for the burner tubes.

from Recalled Component:

Identify How/When Recall Condition All SDS2 stoves quarantined and returned to Suburban. SDS2 stoves were

was Corrected in Production: sent back to us with additional support brackets installed.

Recall Schedule:

Description of Recall Schedule : Dealers notified on 03/10/23 through 03/17/23. Owners notified

03/10/23 through 03/24/23

Planned Dealer Notification Date: MAR 28, 2023 - MAR 28, 2023 Planned Owner Notification Date: MAR 28, 2023 - MAR 28, 2023

* NR - Not Reported