

Part 573 Safety Recall Report

23V-196

Manufacturer Name : Autocar, LLC
Submission Date : MAR 23, 2023
NHTSA Recall No. : 23V-196
Manufacturer Recall No. : ACX-2305 DC-2301

**Manufacturer Information :**

Manufacturer Name : Autocar, LLC
Address : 551 S WASHINGTON STREET
 HAGERSTOWN IN 47346
Company phone : 7654895499

Population :

Number of potentially involved : 909
Estimated percentage with defect : 7 %

Vehicle Information :

Vehicle 1 : 2022-2023 Autocar ACX (Xpeditor)
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : NR

Descriptive Information : All ACX (Xpeditor) units with suspect manufacturing process are included.

Production Dates : JAN 18, 2022 - FEB 09, 2023

VIN Range 1 : Begin : 5VCACDAF8NC237818 **End :** 5VCACLDF7PC241058 Not sequential

Vehicle 2 : 2020-2023 Autocar DC (Legend)
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : NR

Descriptive Information : All DC (Legend) units manufactured with the suspect process are included.

Production Dates : AUG 20, 2019 - JAN 30, 2023

VIN Range 1 : Begin : 5VCCCLEG6LC231616 **End :** 5VCCCLEJ7PC242108 Not sequential

Description of Defect :

Description of the Defect : The drive line center support bearing hardware may not be properly secured.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the drive line center support bearing hardware is not properly secured, the drive line could separate from the vehicle, increasing the risk of a crash.

Description of the Cause : An Autocar assembly error resulted in drive line center support bearing hardware that may not properly secured.

Identification of Any Warning that can Occur : Drive line vibration.

Involved Components :

Component Name 1 : Autocar Hardware

Component Description : Autocar Hardware

Component Part Number : Autocar Hardware

Supplier Identification :**Component Manufacturer**

Name : Autocar LLC

Address : 551 S Washington St
Hagerstown Indiana 47346

Country : United States

Chronology :

October 20, 2022, through February 16, 2023, Autocar personnel identified and repaired loose fasteners during the manufacturing process in house at Autocar and zero defects were found. February 20, 2023, additional units were inspected by Autocar personnel outside of Autocar and a total of four units were identified with loose fasteners and corrected, March 16, 2023, the information was presented to Autocar management team and out of an abundance of caution Autocar decided to perform a voluntary safety recall for all suspect units.

Description of Remedy :

Description of Remedy Program : Autocar will voluntarily initiate an owner notification and recall of all affected vehicles. Autocar will distribute to owners of affected vehicles an Owner Notification Letter, which will describe the defect and provide instructions for scheduling the inspection/repair of the vehicle at no cost to the vehicle's owner. The owner letter will instruct vehicle owners who have paid to have this condition remedied prior to this campaign to seek reimbursement pursuant to Autocar's General Reimbursement Plan, on file with the agency pursuant to 49 C.F.R. 573.6(c)(8)(i) and 49 C.F.R 573.13.

How Remedy Component Differs from Recalled Component : The drive line support bearing fasteners will be inspected, secured or replaced at no charge to the owner.

Identify How/When Recall Condition was Corrected in Production : The manufacturing process was revised and a clean point established for production February 16, 2023.

Recall Schedule :

Description of Recall Schedule : Dealer and Owner notification will begin May 18, 2023, and end May 19, 2023.

Planned Dealer Notification Date : MAY 18, 2023 - MAY 19, 2023

Planned Owner Notification Date : MAY 18, 2023 - MAY 19, 2023

* NR - Not Reported