

# Part 573 Safety Recall Report

## 23V-194

**Manufacturer Name :** 9299-5000 Quebec Inc.**Submission Date :** MAR 23, 2023**NHTSA Recall No. :** 23V-194**Manufacturer Recall No. :** 2023-001**Manufacturer Information :**

Manufacturer Name : 9299-5000 Quebec Inc.

Address : 2400 Chemin Georges

Lavaltrie 00 J5T3S5

Company phone : 9799595

**Population :**

Number of potentially involved : 61

Estimated percentage with defect : 100 %

**Vehicle Information :**

Vehicle 1 : 2020-2023 HELIO 02

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

**Descriptive Information :** The defect cooktop from Suburban (SDS2) was installed only in the Helio 02 travel trailer model in USA. The total number of vehicle in the USA is 61.

Production Dates : JUN 01, 2020 - JAN 31, 2023

VIN Range 1 : Begin : 2B9T2BH14LL283524 End : 2B9T2BH17PL283037 ☒ Not sequential**Description of Defect :**

**Description of the Defect :** 9299-5000 Québec Inc. (HÉLIO) is recalling certain 2020-2023 02 Travel trailers equipped with certain SDS2 2-burner drop-in cooktops. The internal aluminum tubes that connect the gas valves to the cooktop burners could crack from excessive vibration. If this happens, the tubes could leak propane.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** The burner tube could crack resulting in a leak of propane when the top burner gas valve is opened to use the appliance. If ignited the propane could result in a fire and/or explosion which could result in personal injury.

**Description of the Cause :** The gas manifold at the control knobs can become loose over time due to excessive vibration. With excessive vibration the burner tubes can fail.

**Identification of Any Warning that can Occur :** The owner could possibly hear a louder than normal hissing sound or smell propane odor when the cooktop gas valve is turned to the ON position. The flame height could seem lower than normal. The control knob of the cooktop could appear to be loose and become difficult to operate.

**Involved Components :**

Component Name 1 : SDS2 - 2-Burner drop-in Cooktop

Component Description : 2-Burner drop-in Cooktop

Component Part Number : 3031AST & 3032AST

**Supplier Identification :****Component Manufacturer**

Name : Suburban Manufacturing CO

Address : 676 Broadway St.

Dayton 37321

Country : United States

**Chronology :**

02/09/2023: 9299-5000 Quebec Inc. receives a notice letter for the Suburban recall of the SDS2 cooktop.

**Description of Remedy :**

Description of Remedy Program : Remedy is still being evaluated by Suburban Manufacturing CO at this time.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : 9299-5000 Quebec inc. stopped installing the SDS2 cooktop after the reception of the Suburban notice letter in February 2023.

**Recall Schedule :**

Description of Recall Schedule : The remedy program is scheduled to be published by Suburban Manufacturing CO. 9299-5000 Quebec Inc. will send the notification letters by 03/31/2023.

Planned Dealer Notification Date : MAR 27, 2023 - MAR 31, 2023

Planned Owner Notification Date : MAR 27, 2023 - MAR 31, 2023

\* NR - Not Reported