Part 573 Safety Recall Report

| 9299-5000 Quebec Inc. |
|-----------------------|
| MAR 23, 2023 |
| 23V-194 |
| 2023-001 |
| |

Manufacturer Information :

Manufacturer Name: 9299-5000 Quebec Inc.

Address: 2400 Chemin Georges Lavaltrie 00 J5T3S5 Company phone: 9799595

Number of potentially involved : Estimated percentage with defect : 100 %

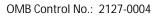
Population :

Vehicle Information :

| Vehicle 1: | 2020-2 | 2023 HELIO O2 | | | |
|---------------------------|---|------------------------|-------|-------------------|------------------|
| Vehicle Type : | TRAIL | ERS | | | |
| Body Style : | | | | | |
| Power Train : | NR | | | | |
| Descriptive Information : | The defect cooktop from Suburban (SDS2) was installed only in the Helio O2 travel trailer model in USA. The total number of vehicle in the USA is 61. | | | | |
| Production Dates : | JUN 01 | l, 2020 - JAN 31, 2023 | | | |
| VIN Range 1: | Begin : | 2B9T2BH14LL283524 | End : | 2B9T2BH17PL283037 | ✓ Not sequential |

Description of Defect :

| Description of the Defect : | 9299-5000 Québec Inc. (HÉLIO) is recalling certain 2020-2023 O2 Travel trailers equipped with certain SDS2 2-burner drop-in cooktops. The internal aluminum tubes that connect the gas valves to the cooktop burners could crack from excessive vibration. If this happens, the tubes could leak propane. |
|----------------------------------|---|
| FMVSS 1 : | NR |
| FMVSS 2 : | NR |
| Description of the Safety Risk : | The burner tube could crack resulting in a leak of propane when the top burner gas valve is opened to use the appliance. If ignited the propane could result in a fire and/or explosion which could result in personal injury. |
| Description of the Cause : | The gas manifold at the control knobs can become loose over time due to excessive vibration. With excessive vibration the burner tubes can fail. |
| | The owner could possibly hear a louder than normal hissing sound or smell propane odor when the cooktop gas valve is urned to the ON position. The flame height could seem lower than normal. The control knob of the cooktop could appear to be loose and become difficult to operate. |
| | |



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Involved Components :

Component Name 1 :SDS2 - 2-Burner drop-in CooktopComponent Description :2-Burner drop-in CooktopComponent Part Number :3031AST & 3032AST

Supplier Identification :

Component Manufacturer

Name: Suburban Manufacturing CO

Address : 676 Broadway St. Dayton 37321 Country : United States

Chronology:

02/09/2023: 9299-5000 Quebec Inc. receives a notice letter for the Suburban recall of the SDS2 cooktop.

| Description of Remedy Program : | Remedy is still being evaluated by Suburban Manufacturing CO at this time. |
|---|---|
| How Remedy Component Differs from Recalled Component : | NR |
| | 9299-5000 Quebec inc. stopped installing the SDS2 cooktop after the reception of the Suburban notice letter in February 2023. |

| Description of Recall Schedule : | The remedy program is scheduled to be published by Suburban |
|------------------------------------|--|
| | Manufacturing CO. 9299-5000 Quebec Inc. will send the notification |
| | letters by 03/31/2023. |
| Planned Dealer Notification Date : | MAR 27, 2023 - MAR 31, 2023 |
| Planned Owner Notification Date : | MAR 27, 2023 - MAR 31, 2023 |

* NR - Not Reported

The information contained in this report was submitted pursuant to 49 CFR §573