

Part 573 Safety Recall Report

23V-180

Manufacturer Name : Hyundai Motor America**Submission Date :** MAR 17, 2023**NHTSA Recall No. :** 23V-180**Manufacturer Recall No. :** 243**Manufacturer Information :**

Manufacturer Name : Hyundai Motor America

Address : 10550 Talbert Avenue

Fountain Valley CA 92708

Company phone : 800-633-5151

Population :

Number of potentially involved : 167,085

Estimated percentage with defect : 1 %

Vehicle Information :

Vehicle 1 : 2021-2023 Hyundai Palisade

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : The subject population includes 167,085 model year 2021-2023 Hyundai Palisade vehicles produced on the specified dates by Hyundai Motor Company ("HMC") for sale in the U.S. market.

Production Dates : DEC 01, 2020 - NOV 22, 2022**VIN Range 1 : Begin :**

NR

End : NR Not sequential**Description of Defect :**

Description of the Defect : The subject vehicles are equipped with a windshield wiper system that could function intermittently or stop functioning when impeded by accumulation of snow and/or ice.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Intermittent or inoperative windshield wipers could reduce driver visibility while operating the vehicle in inclement weather, increasing the risk of a crash.

Description of the Cause : Accumulation of snow and/or ice between the driver side wiper arm and cowl can cause circuit breaker activation within the wiper motor resulting in temporary inoperability. Wiper operation resumes once the circuit breaker resets and/or the windshield is cleared of obstructions.

Identification of Any Warning that can Occur : None.

Involved Components :

Component Name 1 : Windshield Wiper Arm, Driver

Component Description : Windshield Wiper Arm, Driver

Component Part Number : 98311-S8000

Supplier Identification :

Component Manufacturer

Name : Denso Korea

Address : Jangan-Gongdan 5gil 9

Jangan-Myeon, Hwaseong-si Gyeonggi-do Foreign States

Country : Korea, Republic of

Chronology :

Please see Attachment A for the requested chronology.

Description of Remedy :

Description of Remedy Program : All owners of the subject vehicles will be notified by first class mail with instructions to bring their vehicles to a Hyundai dealer for replacement of the driver-side windshield wiper arm. This remedy will be offered at no cost to owners for all affected vehicles, regardless of whether the affected vehicles are still covered under Hyundai's New Vehicle Limited Warranty. Additionally, Hyundai will provide owners of affected vehicles reimbursement for out-of-pocket expenses incurred to obtain a remedy for the recall condition in accordance with the reimbursement plan submitted to NHTSA on February 24, 2022.

How Remedy Component Differs from Recalled Component : The updated windshield wiper arm improves windshield wiper operation by allowing additional snow accumulation between the wiper arm and cowl, reducing the possibility of circuit breaker activation.

Identify How/When Recall Condition was Corrected in Production : The re-designed wiper arm was implemented as a production running change on November 22, 2022.

Recall Schedule :

Description of Recall Schedule : Dealers and owners will be notified in accordance with the specified dates.

Planned Dealer Notification Date : MAY 16, 2023 - MAY 16, 2023

Planned Owner Notification Date : MAY 16, 2023 - MAY 16, 2023

* NR - Not Reported