

Part 573 Safety Recall Report

23V-176

Manufacturer Name : Porsche Cars North America, Inc.

Submission Date : MAR 30, 2023

NHTSA Recall No. : 23V-176

Manufacturer Recall No. : APA2



Manufacturer Information :

Population :

Manufacturer Name : Porsche Cars North America, Inc.

Number of potentially involved : 130

Address : One Porsche Drive

Estimated percentage with defect : 100 %

Atlanta GA 30354

Company phone : 1-800-767-7243

Vehicle Information :

Vehicle 1 : 2020-2020 Porsche Taycan 4S

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : MAR 10, 2020 - SEP 01, 2020

VIN Range 1 : Begin : WPOAB2Y12LSA50451 End : WPOAB2Y13LSA53374 Not sequential

Vehicle 2 : 2020-2020 Porsche Taycan Turbo

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : NOV 12, 2019 - MAY 28, 2020

VIN Range 1 : Begin : WPOAC2Y18LSA70247 End : WPOAC2Y18LSA71916 Not sequential

Vehicle 3 : 2020-2020 Porsche Taycan Turbo S

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : NOV 27, 2019 - MAY 27, 2020

VIN Range 1 : Begin : WPOAC2Y17LSA70403 End : WPOAC2Y13LSA71855 Not sequential

Vehicle 4 : 2021-2021 Porsche Taycan
Vehicle Type : LIGHT VEHICLES
Body Style : 4-DOOR
Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : DEC 12, 2020 - JUL 27, 2021

VIN Range 1 : Begin : WPOAA2Y13MSA12862 End : WPOAA2Y18MSA18902 Not sequential

Vehicle 5 : 2021-2021 Porsche Taycan 4S
Vehicle Type : LIGHT VEHICLES
Body Style : 4-DOOR
Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : SEP 21, 2020 - OCT 25, 2021

VIN Range 1 : Begin : WPOAB2Y12MSA40066 End : WPOAB2Y10MSA46125 Not sequential

Vehicle 6 : 2021-2021 Porsche Taycan Turbo S
Vehicle Type : LIGHT VEHICLES
Body Style : 4-DOOR
Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : DEC 01, 2020 - SEP 15, 2021

VIN Range 1 : Begin : WPOAC2Y16MSA62472 End : WPOAC2Y13MSA63983 Not sequential

Vehicle 7 : 2021-2021 Porsche Taycan Turbo S
Vehicle Type : LIGHT VEHICLES
Body Style : 4-DOOR
Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : OCT 02, 2020 - SEP 13, 2021

VIN Range 1 : Begin : WPOAC2Y14MSA62082 End : WPOAC2Y1XMSA63981 Not sequential

Vehicle 8 : 2021-2021 Porsche Taycan 4S Cross Turismo
Vehicle Type : LIGHT VEHICLES
Body Style : HATCHBACK
Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : AUG 26, 2021 - AUG 26, 2021

VIN Range 1 : Begin : WPOBB2Y10MSA81123 End : WPOBB2Y10MSA81123 Not sequential

Vehicle 9 : 2022-2022 Porsche Taycan
Vehicle Type : LIGHT VEHICLES
Body Style : 4-DOOR
Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : OCT 21, 2021 - JUL 07, 2022

VIN Range 1 : Begin : WPOAA2Y18NSA10879 End : WPOAA2Y13NSA17299 Not sequential

Vehicle 10 : 2022-2022 Porsche Taycan 4S
Vehicle Type : LIGHT VEHICLES
Body Style : 4-DOOR
Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : OCT 06, 2021 - JUL 06, 2022

VIN Range 1 : Begin : WPOAB2Y15NSA43304 End : WPOAB2Y17NSA45829 Not sequential

Vehicle 11 : 2022-2022 Porsche Taycan Turbo
Vehicle Type : LIGHT VEHICLES
Body Style : 4-DOOR
Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : SEP 30, 2021 - JUN 09, 2022

VIN Range 1 : Begin : WPOAC2Y10NSA54076 End : WPOAC2Y16NSA54647 Not sequential

Vehicle 12 : 2022-2022 Porsche Taycan Turbo S
Vehicle Type : LIGHT VEHICLES
Body Style : 4-DOOR
Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : OCT 05, 2021 - MAR 08, 2022

VIN Range 1 : Begin : WPOAC2Y17NSA54088 End : WPOAC2Y15NSA54400 Not sequential

Vehicle 13 : 2022-2022 Porsche Taycan GTS
Vehicle Type : LIGHT VEHICLES
Body Style : 4-DOOR
Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : JAN 21, 2022 - JUL 19, 2022

VIN Range 1 : Begin : WPOAD2Y16NSA59098 End : WPOAD2Y14NSA59942 Not sequential

Vehicle 14 : 2022-2022 Porsche Taycan 4 Cross Turismo

Vehicle Type : LIGHT VEHICLES

Body Style : HATCHBACK

Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : NOV 03, 2021 - JUN 13, 2022

VIN Range 1 : Begin : WPOBA2Y16NSA67263 End : WPOBA2Y12NSA67941 Not sequential

Vehicle 15 : 2022-2022 Porsche Taycan 4S Cross Turismo

Vehicle Type : LIGHT VEHICLES

Body Style : HATCHBACK

Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : OCT 20, 2021 - OCT 06, 2022

VIN Range 1 : Begin : WPOBB2Y12NSA71114 End : WPOBB2Y10NSA71466 Not sequential

Vehicle 16 : 2022-2022 Porsche Taycan Turbo Cross Turismo

Vehicle Type : LIGHT VEHICLES

Body Style : HATCHBACK

Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : JUN 03, 2022 - JUN 03, 2022

VIN Range 1 : Begin : WPOBC2Y10NSA74171 End : WPOBC2Y10NSA74171 Not sequential

Vehicle 17 : 2023-2023 Porsche Taycan

Vehicle Type : LIGHT VEHICLES

Body Style : 4-DOOR

Power Train : HYBRID ELECTRIC

Descriptive Information : Affected vehicles have been identified through production records.

Production Dates : SEP 17, 2022 - DEC 20, 2022

VIN Range 1 : Begin : WPOAA2Y19PSA10490 End : WPOAA2Y10PSA12743 Not sequential

Description of Noncompliance :

Description of the Noncompliance : If the passenger is not wearing a seat belt, after the ignition is switched on, there is no initial seat belt warning (visual flashing of the warning icon for 6 seconds, including intermittent warning sound). Instead, the warning icon is permanently on, without a warning sound, until the passenger buckles up.

FMVSS 1 : 208 - Occupant crash protection

FMVSS 2 : NR

Description of the Safety Risk : Seat belt warning for the passengers does not comply with FMVSS208. If the occupant does not heed the warning and fasten the seat belt, there is an increased risk of injury in the event of a crash.

Description of the Cause : Due to an incorrect market-specific coding of instrument clusters for Puerto Rico and Canada, the "initial seat belt warning" function is not displayed as legally required on the subject vehicles.

Identification of Any Warning that can Occur : The seat belt warning icon is permanently on, without a warning sound, until the passenger buckles the seat belt.

Involved Components :

Component Name 1 : Instrument cluster software

Component Description : Instrument cluster software

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : Dr. Ing. h. c. F. Porsche AG

Address : NR

Foreign States

Country : Germany

Chronology :

February 21, 2023: Porsche AG learned that some instrument clusters did not perform as expected during an internal check of the market-specific coding.

Testing revealed that the "initial seat belt warning" function was not displayed correctly.

As a result, the suspect software had to be identified and the corresponding vehicles had to be determined.

Additional investigation was carried out to clearly identify possibly affected vehicles in the field.

March 15, 2023: the topic was presented to Porsche's Product Safety Committee. Porsche was not aware of any customer complaints, warranty records, crashes or injuries due to this issue. It was determined that vehicles with incorrect coding have been produced and delivered to customers in Canada and Puerto Rico. The Porsche Product Safety Committee determined a noncompliance with the FMVSS 208 requirements and decided a noncompliance recall for the subject vehicles in Puerto Rico and Canada.

Description of Remedy :

Description of Remedy Program : Correct software for the instrument cluster will be installed on the affected vehicles.

The owner's letter will not include a statement about customer reimbursement for pre-notification remedies as all of the affected vehicles are still covered under Porsche New Car Limited Warranty.

How Remedy Component Differs from Recalled Component : NA

Identify How/When Recall Condition was Corrected in Production : The corrected software coding was implemented in production in Calendar Week 48 (week starting November 28) for the 911 models and Calendar Week 14 (week starting April 3) of 2023.

Recall Schedule :

Description of Recall Schedule : Customers will be notified within 60 days of the submission of this report. If no remedy is available within 60 days, an interim letter will be sent, followed by a final notification letter once the remedy is available.

Planned Dealer Notification Date : MAR 31, 2023 - MAR 31, 2023

Planned Owner Notification Date : MAY 16, 2023 - MAY 16, 2023

* NR - Not Reported