

# Part 573 Safety Recall Report

# 23V-174

**Manufacturer Name :** Honda (American Honda Motor Co.)**Submission Date :** MAR 12, 2024**NHTSA Recall No. :** 23V-174**Manufacturer Recall No. :** FE5**Manufacturer Information :****Population :**

Manufacturer Name : Honda (American Honda Motor Co.)

Number of potentially involved : 339,404

Address : 1919 Torrance Blvd.

Estimated percentage with defect : 1 %

Torrance CA 90501

Company phone : 1-888-234-2138

**Vehicle Information :**

Vehicle 1 : 2020-2021 Honda Pilot

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : The recall population was determined based on supplier and manufacturing records.  
The production range reflects all possible vehicles that could experience the problem.

Production Dates : JAN 03, 2020 - JUL 24, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 2 : 2020-2022 Honda Passport

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : GAS

Descriptive Information : The recall population was determined based on supplier and manufacturing records.  
The production range reflects all possible vehicles that could experience the problem.

Production Dates : JAN 03, 2020 - JUL 30, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 3 : 2020-2021 Honda Ridgeline

Vehicle Type : LIGHT VEHICLES

Body Style : PICKUP TRUCK

Power Train : GAS

Descriptive Information : The recall population was determined based on supplier and manufacturing records.  
The production range reflects all possible vehicles that could experience the problem.

Production Dates : JAN 03, 2020 - JUL 28, 2021

VIN Range 1 : Begin : NR End : NR  Not sequential

Vehicle 4 : 2020-2022 Honda Odyssey

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : The recall population was determined based on supplier and manufacturing records.  
The production range reflects all possible vehicles that could experience the problem.

Production Dates : JAN 03, 2020 - JUL 28, 2021

VIN Range 1 : Begin :

NR

End : NR

Not sequential

## Description of Defect :

Description of the Defect : The left and right side view door mirror heater pad, located behind and attached to the mirror glass, can lose adhesion and detach from the mirror backing plate.

FMVSS 1 : 111 - Rear visibility

FMVSS 2 : NR

Description of the Safety Risk : If the heater pad detaches/falls from the mirror backing plate, the mirror glass will detach/fall with it, resulting in the potential impairment or loss of rearward visibility and increasing the risk of a crash or injury.

Description of the Cause : The side view mirror heater pad was adhered to the backing plate with adhesive tape with insufficient adhesive strength, which can cause detachment during normal vehicle operation.

Identification of Any Warning that can Occur : NR

## Involved Components :

Component Name 1 : MIRROR SET, R

Component Description : MIRROR SET, R

Component Part Number : 76204-TG7-A11

Component Name 2 : MIRROR SET, L

Component Description : MIRROR SET, L

Component Part Number : 76254-TG7-A11

## Supplier Identification :

### Component Manufacturer

Name : Magna Mirrors  
Address : 700 S. Industrial Drive  
Newaygo Michigan 49337  
Country : United States

## Chronology :

December 2018

Honda received a market quality report on mirror vibration and observed a potential trend. Honda began to investigate and analyze the concern.

October 2020

Honda received a market quality report with an increased trend in mirror vibration and continued to investigate and analyze the concern.

July 2021

The side view mirror supplier changed the heater pad and mirror/back plate adhesive tape to address mirror vibration issues in the market.

October 2022

Honda received communication from NHTSA ODI requesting that Honda investigate reports of side view mirror detachment. Honda informed NHTSA the concern was currently under study.

November 2022

Honda received a safety related market quality report of the mirror falling off and further investigated the concern. Honda provided an update to NHTSA on the mirror investigation.

January 2023

Honda provided an update to NHTSA on the mirror investigation.

February 2023

Honda began investigating the affected population of vehicles.

March 9, 2023

Honda determined that a defect related to motor vehicle safety and FMVSS noncompliance existed and decided to conduct a safety and noncompliance recall.

As of March 9, 2023, Honda has received 71 warranty claims related to the issue between May 2020 to October 2022, and no reports of injuries or deaths related to this issue.

## Description of Remedy :

Description of Remedy Program : Registered owners of all affected vehicles will be contacted by mail and asked to take their vehicle to an authorized Honda dealer. The dealer will replace both left and right mirror sets (holder assemblies) with an improved part.

Owners who have paid to have these repairs completed at their own expense will be eligible for reimbursement, in accord with the recall reimbursement plan on file with NHTSA.

How Remedy Component Differs from Recalled Component : Recalled components contain defective mirror/back plate adhesive.

Identify How/When Recall Condition was Corrected in Production : The adhesive tape and heater pad was changed for the mirror/back plate in July 2021 to address mirror vibration issues that had appeared in the market; subsequent market data indicates that the changes also addressed the risk of mirror detachment.

## Recall Schedule :

Description of Recall Schedule : Dealer notification is scheduled to begin and end on or about 03/17/2023. Owner notification is scheduled to begin and end on or about 05/08/2023.

Planned Dealer Notification Date : MAR 17, 2023 - MAR 17, 2023

Planned Owner Notification Date : MAY 08, 2023 - MAY 08, 2023

\* NR - Not Reported