

# Part 573 Safety Recall Report

## 23V-166

**Manufacturer Name :** REV Recreation Group

**Submission Date :** MAY 04, 2023

**NHTSA Recall No. :** 23V-166

**Manufacturer Recall No. :** 230224REV



### Manufacturer Information :

Manufacturer Name : REV Recreation Group

Address : 1031 U.S. 224 E

P.O. Box 31 Decatur IN 46733

Company phone : 800 509 3417

### Population :

Number of potentially involved : 479

Estimated percentage with defect : 5 %

### Vehicle Information :

Vehicle 1 : 2023-2023 Fleetwood Bounder

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

**Descriptive Information :** Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008

Production Dates : OCT 06, 2022 - FEB 16, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2023-2023 Fleetwood Flair

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

**Descriptive Information :** Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

Production Dates : OCT 07, 2022 - FEB 09, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 3 : 2023-2023 Fleetwood Flex

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

Production Dates : OCT 06, 2022 - FEB 16, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 4 : 2023-2023 Fleetwood Fortis

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

Production Dates : OCT 21, 2022 - FEB 15, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 5 : 2023-2023 Holiday Rambler Admiral

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

Production Dates : OCT 11, 2022 - FEB 02, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 6 : 2023-2023 Holiday Rambler Eclipse

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

Production Dates : OCT 06, 2022 - FEB 13, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 7 : 2023-2023 Holiday Rambler Invicta

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

Production Dates : OCT 21, 2022 - FEB 15, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 8 : 2023-2023 Fleetwood Southwind

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

Production Dates : OCT 20, 2022 - FEB 14, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 9 : 2023-2023 Holiday Rambler Vacationer

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

Production Dates : OCT 14, 2022 - FEB 16, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 10 : 2023-2023 Fleetwood Discovery

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

Production Dates : OCT 13, 2022 - FEB 27, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 11 : 2023-2023 Fleetwood Discovery LXE

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

Production Dates : OCT 24, 2022 - MAR 01, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 12 : 2023-2023 Fleetwood Frontier

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

Production Dates : OCT 18, 2022 - FEB 22, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 13 : 2023-2023 Fleetwood Frontier GTX

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

Production Dates : OCT 27, 2022 - FEB 21, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 14 : 2023-2023 Fleetwood Pace Arrow

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

Production Dates : OCT 19, 2022 - FEB 27, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 15 : 2023-2023 Holiday Rambler Armada

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

Production Dates : OCT 26, 2022 - FEB 24, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 16 : 2023-2023 Holiday Rambler Endeavor

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

Production Dates : OCT 25, 2022 - FEB 21, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 17 : 2023-2023 Holiday Rambler Navigator

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

Production Dates : NOV 10, 2022 - FEB 21, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 18 : 2023-2023 Holiday Rambler Nautica

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

**Production Dates :** OCT 27, 2022 - FEB 27, 2023

**VIN Range 1 : Begin :**

NR

**End :** NR

☐ Not sequential

Vehicle 19 : 2023-2023 American Coach American Tradition

Vehicle Type : LOW VOLUME VEHICLES

Body Style : OTHER

Power Train : DIESEL

**Descriptive Information :** Supplier initiated recall. Lippert has conducted a thorough investigation and determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV products built with Global Link Motorized Rotary Latch MRL-41210-2006. There is the possibility the latch may malfunction and pose an issue with exit from the motorhome. Lippert has filed an equipment recall with NHTSA 23E-008.

**Production Dates :** NOV 17, 2022 - JAN 13, 2023

**VIN Range 1 : Begin :**

NR

**End :** NR

☐ Not sequential

## Description of Defect :

**Description of the Defect :** A portion of the latch may break off when attempting to exit the coach

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** There is the possibility the latch may malfunction and pose an issue with exit from the motorhome increasing the risk of injury.

**Description of the Cause :** The supplier changed the handle design, attempting to make a more secure attachment groove for the retaining ring, but inadvertently created a weakened attachment point.

**Identification of Any Warning that can Occur :** Latch will not operate. Cannot open door from inside the coach

## Involved Components :

Component Name 1 : Global Latch by Global Link Distribution, Corp

Component Description : Global Latch LK702 used in Lippert series 3500 and 920 Entry Doors

Component Part Number : 2021097898 used in Lippert series 3500 and 920 Entry Doors

## Supplier Identification :

### Component Manufacturer

Name : Lippert

Address : PO BOX 2888

ELKHART Indiana 46515

Country : United States

## Chronology :

Please Reference Lippert's 23E-008 Part 573 Safety Recall Report

Lippert determined an issue which relates to motor vehicle safety may exist in certain entry doors for motorized RV product built with Global Link Motorized Rotary Latch MRL-41210-2006.

Lippert informed Rev Recreation Group on 2/23/2023 of their decision to file equipment recall 23E-008 with NHTSA. Lippert supplied REV Recreation Group with a list of purchase orders that contained shipments of doors supplied with suspect latches. REV Recreation Group began an investigation into potential products and scope of the issue. Extensive cross matching occurred as part of this analysis.

REV compiled a list of affected vehicles and on 03.14.23 filed Part 573 Safety Recall Report

## Description of Remedy :

Description of Remedy Program : On some motorhomes affected by this Recall campaign, may have a potential for an entry door latch failure. Reimbursement of inspection not defective and parts and labor of defective latches as determined by the Lippert Entry Door Latch Inspection / Replacement Instructions. Lippert's Customer Service department may be reached via email at recall@lci1.com or via phone at 574-538-4514 if there are any questions.

How Remedy Component Differs from Recalled Component : The new latches have been redesigned and can be distinguished by the size of the spun rivet located inside the latch assembly. Rivet opening of 6 mm/6.5 mm indicates a good latch.

Identify How/When Recall Condition was Corrected in Production : The recall condition was corrected in production when Lippert teams inspected all product and began replacing suspect latches with new product supplied by vendor which addressed and corrected the concern. .



**Recall Schedule :**

Description of Recall Schedule : Dealer notification will be conducted via e-mail and US mail Owner notifications will be conducted via US mail

Planned Dealer Notification Date : MAY 09, 2023 - MAY 09, 2023

Planned Owner Notification Date : MAY 12, 2023 - MAY 12, 2023

\* NR - Not Reported