

# Part 573 Safety Recall Report

## 23V-139

**Manufacturer Name :** Off Grid Trailers

**Submission Date :** APR 13, 2023

**NHTSA Recall No. :** 23V-139

**Manufacturer Recall No. :** NR



### Manufacturer Information :

Manufacturer Name : Off Grid Trailers

Address : 6324 Roper Road  
Edmonton 00 T6B 3P9

Company phone : 7806162830

### Population :

Number of potentially involved : 150

Estimated percentage with defect : 100 %

### Vehicle Information :

Vehicle 1 : 2020-2022 Off Grid Trailers Pando

Vehicle Type : TRAILERS

Body Style : 2-DOOR

Power Train : NR

Descriptive Information : NHTSA Safety Recall 23E-002 issued from Suburban Manufacturing related to SDS2-2 burner cooktops produced from Jan 16, 2018 to Jan 11, 2023.

Off Grid Trailers purchased the Suburban SDS2 - 2 burner cooktop between Dec 16 2020 to May 2022 and installed them up to receipt of recall letter from GLP Canada Feb 9 2023.

We are working with Suburban Manufacturing who advised Feb 16 that a solution has not been determined

Production Dates : DEC 01, 2020 - FEB 09, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 2 : 2020-2023 Off Grid Trailers Expedition

Vehicle Type : TRAILERS

Body Style : 2-DOOR

Power Train : NR

Descriptive Information : NHTSA Safety Recall 23E-002 issued from Suburban Manufacturing related to SDS2-2 burner cooktops produced from Jan 16, 2018 to Jan 11, 2023. Off Grid Trailers purchased the Suburban SDS2 - 2 burner cooktop between Dec 16 2020 to May 2022 and installed them up to receipt of recall letter from GLP Canada Feb 9 2023. We are working with Suburban Manufacturing who advised Feb 16 that a solution has not been determined

Production Dates : DEC 01, 2020 - FEB 09, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 3 : 2020-2023 Off Grid Trailers Switchback

Vehicle Type : TRAILERS

Body Style : 2-DOOR

Power Train : NR

Descriptive Information : NHTSA Safety Recall 23E-002 issued from Suburban Manufacturing related to SDS2-2 burner cooktops produced from Jan 16, 2018 to Jan 11, 2023. Off Grid Trailers purchased the Suburban SDS2 - 2 burner cooktop between Dec 16 2020 to May 2022 and installed them up to receipt of recall letter from GLP Canada Feb 9 2023. We are working with Suburban Manufacturing who advised Feb 16 that a solution has not been determined

Production Dates : DEC 16, 2020 - FEB 09, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

#### Description of Defect :

Description of the Defect : Suburban SDS2-2 burner cooktop recall notice 23E-002 February 6, 2023 which described the defect as follows: The internal aluminum burner tubes connecting the gas valves to the cook top burners can fracture from excessive vibration or shock experienced in recreational vehicles. The recall production dates are from January 16 2018 to January 11 2023

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The burner tube could crack resulting in a leak of propane when the top burner gas valve is opened to used the appliance. If ignited the propane could results in a fire and/or explosion which could result in personal injury.

Description of the Cause : The internal aluminum burner tubes connecting the gas valves to the cook top burners can fracture from excessive vibration or shock experienced in recreational vehicles.

Identification of Any Warning  
that can Occur : NR

#### Involved Components :

Component Name 1 : Suburban Cooktop

Component Description : 2 burner cooktop

Component Part Number : SDS2

### Supplier Identification :

#### Component Manufacturer

Name : Suburban Manufacturing  
Address : 676 Broadway Street  
Dayton Tennessee 37321  
Country : United States

### Chronology :

Feb 9th 2023 Off Grid Trailers received Recall 23E-002 Feb 6 2023 from GLP Canada and Suburban Manufacturing advising of the defect from Suburban. We were advised the recall covered production dates from Jan 16, 2018 to Jan 11,2023. Off Grid Trailers purchased the SDS2 model between December 16 2020 and May 11 2022 for installation into our trailer models up to Feb 9 2023

### Description of Remedy :

Description of Remedy Program : As of March 2 2023 Off Grid Trailers is waiting on a solution from Suburban that will allow us to issue a recall and remedy to our end customers.  
March 28th UPDATE: Off Grid Trailers received documentation dated 2-23-23 covering the SDS2 Field Recall Kit components and repair instructions. It is the remedy for SDS2 cooktops under NHTSA recall 23E-002. We are advised by Gavin Jones - Assistant Service Manager - Suburban - that .25 hrs is the flat rate labor time for the rework and the hourly rate is based on your company's hourly rate.

How Remedy Component Differs from Recalled Component : As of March 2 2023 Off Grid Trailers is waiting on a solution from Suburban that will allow us to issue a recall and remedy to our end customers  
March 28th UPDATE: Off Grid Trailers received documentation dated 2-23-23 covering the SDS2 Field Recall Kit components and repair instructions. It is the remedy for SDS2 cooktops under NHTSA recall 23E-002.

**Identify How/When Recall Condition was Corrected in Production :** As of March 2 2023 Off Grid Trailers is waiting on a solution from Suburban that will allow us to issue a recall and remedy to our end customers

March 28th UPDATE: Off Grid Trailers received documentation dated 2-23-23 covering the SDS2 Field Recall Kit components and repair instructions. It is the remedy for SDS2 cooktops under NHTSA recall 23E-002. We will apply this remedy to any stock production units remaining at our production facility.

### Recall Schedule :

**Description of Recall Schedule :** As of March 2 2023 Off Grid Trailers is waiting on a solution from Suburban that will allow us to issue a recall and remedy to our end customers.

UPDATE: March 28 2023 - During the week of April 4th Off Grid Trailers will issue notification by posting to our website on March 29th; we will use both emailing and physical letter to advise customers and plan to complete this by work by April 30th

**Planned Dealer Notification Date :** MAR 29, 2023 - APR 30, 2023

**Planned Owner Notification Date :** MAR 29, 2023 - APR 30, 2023

\* NR - Not Reported