

Part 573 Safety Recall Report

23V-138

Manufacturer Name : Newmar Corporation**Submission Date :** MAR 27, 2023**NHTSA Recall No. :** 23V-138**Manufacturer Recall No. :** 597R**Manufacturer Information :****Population :****Manufacturer Name :** Newmar Corporation**Number of potentially involved :** 151**Address :** 355 North Delaware Street
PO Box 30 Nappanee IN 46550**Estimated percentage with defect :** 100 %**Company phone :** 574-773-7791**Vehicle Information :****Vehicle 1 :** 2023-2023 Newmar Bay Star**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES**Body Style :** OTHER**Power Train :** GAS

Descriptive Information : On certain Lippert Components, Inc. entrance doors installed with Global Link door latch. The latch may malfunction which would result in the inability to open the entrance door with this installed latch. The inability to open the entrance door could result in someone being trapped inside the motorhome in a emergency situation
Bay Star = 90

Production Dates : AUG 24, 2022 - DEC 22, 2022**VIN Range 1 : Begin :**

NR

End : NR☐ Not sequential**Vehicle 2 :** 2023-2023 Newmar Canyon Star**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES**Body Style :** OTHER**Power Train :** DIESEL

Descriptive Information : On certain Lippert Components, Inc. entrance doors installed with Global Link door latch. The latch may malfunction which would result in the inability to open the entrance door with this installed latch. The inability to open the entrance door could result in someone being trapped inside the motorhome in a emergency situation
Canyon Star = 16

Production Dates : AUG 24, 2022 - DEC 22, 2022**VIN Range 1 : Begin :**

NR

End : NR☐ Not sequential

Vehicle 3 : 2023-2023 Newmar Bay Star Sport

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On certain Lippert Components, Inc. entrance doors installed with Global Link door latch. The latch may malfunction which would result in the inability to open the entrance door with this installed latch. The inability to open the entrance door could result in someone being trapped inside the motorhome in a emergency situation
Bay Star Sport = 41

Production Dates : AUG 24, 2022 - DEC 22, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 4 : 2021-2021 Newmar Bay Star

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On certain Lippert Components, Inc. entrance doors installed with Global Link door latch. The latch may malfunction which would result in the inability to open the entrance door with this installed latch. The inability to open the entrance door could result in someone being trapped inside the motorhome in a emergency situation
2021 Bay Star = 2

Production Dates : SEP 11, 2020 - JAN 31, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Vehicle 5 : 2022-2022 Newmar Bay Star

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : On certain Lippert Components, Inc. entrance doors installed with Global Link door latch. The latch may malfunction which would result in the inability to open the entrance door with this installed latch. The inability to open the entrance door could result in someone being trapped inside the motorhome in a emergency situation
Bay Star Sport = 2

Production Dates : SEP 11, 2020 - JAN 31, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : On certain Lippert Components, Inc. entrance doors installed with Global Link door latch. The latch may malfunction which would result in the inability to open the entrance door with this installed latch. The inability to open the entrance door could result in someone being trapped inside the motorhome in a emergency situation

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The inability to open the entrance door could result in someone being trapped inside the motorhome in a emergency situation

Description of the Cause : The latch installed in the Lippert Components door, Global Link Latch. The latch may have a faulty part causing the latch to not work which would cause the entrance door to not be usable.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Global LK702

Component Description : Entry Door latch

Component Part Number : 2021023988

Supplier Identification :**Component Manufacturer**

Name : Global Link Distribution Corp

Address : 1137 Verdant

Elkhart Indiana 46561

Country : United States

Chronology :

Newmar Corporation is reporting this recall following formal notification, by a representative of Lippert Components, Inc. of a potential defect on 2/23/23.

Newmar ran a population list based on when doors were received at Newmar from Lippert and what doors we still had in stock not yet installed into units to determine what motorhomes should be included in the recall.

This population list was completed on 2/27/23.

Newmar recall notification filed with NHSTA 3/2/23
Door manufacture notified Newmar 4 additional doors were provided to our Service Department for replacement doors on units. Newmar is adding these doors to recall 3/27/23

Description of Remedy :

Description of Remedy Program : Newmar Corporation will be conducting this recall in its entirety. Newmar will notify the owner by mail and instruct them to take their motorhome to an authorized service facility to have the faulty latch system replaced with a new latch system free of any defects. All repairs will be at no cost to the customer. If the customer had the repair performed before receiving the customer notification letter, the customer may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy. The customer should contact Newmar Service Department, 1-800-731-8300 for information regarding the reimbursement.

How Remedy Component Differs from Recalled Component : NR

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Owner and Dealer notification letters will be sent on or before 05/01/2023.

Planned Dealer Notification Date : MAY 01, 2023 - MAY 01, 2023

Planned Owner Notification Date : MAY 01, 2023 - MAY 01, 2023

* NR - Not Reported