

Part 573 Safety Recall Report

23V-121

Manufacturer Name : Thor Motor Coach

Submission Date : MAY 08, 2023

NHTSA Recall No. : 23V-121

Manufacturer Recall No. : RC000290



Manufacturer Information :

Population :

Manufacturer Name : Thor Motor Coach

Number of potentially involved : 1,836

Address : PO Box 1486

Estimated percentage with defect : 100 %

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

Vehicle Information :

Vehicle 1 : 2018-2021 Thor Motor Coach Hurricane

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : It has been discovered that on certain model year 2018-2021 Hurricane and Windsport motorhomes, the overhead cabinets located above the driver and front passenger seats may have been improperly installed during production.

Production Dates : JUL 13, 2018 - OCT 01, 2020

VIN Range 1 : Begin : 1F66F5DY1J0A17206 **End :** 1F66F5DN5L0A10669 ☒ Not sequential

Vehicle 2 : 2018-2021 Thor Motor Coach Windsport

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : It has been discovered that on certain model year 2018-2021 Hurricane and Windsport motorhomes, the overhead cabinets located above the driver and front passenger seats may have been improperly installed during production.

Production Dates : JUL 13, 2018 - OCT 01, 2020

VIN Range 1 : Begin : 1F66F5DY1J0A17206 **End :** 1F66F5DN5L0A10669 ☒ Not sequential

Description of Defect :

Description of the Defect : The overhead cabinets located above the driver and front passenger seats may become detached and fall on the seat occupants.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The overhead cabinet may become detached. If the cabinet comes detached

Description of the Safety Risk : while the vehicle is in motion, the cabinet may impact the vehicle operator causing a loss of vehicle control which can result in crash. A crash can result in personal injury or death.

Description of the Cause : The overhead cabinets were not properly installed by manufacturing.

Identification of Any Warning that can Occur : The overhead cabinet attachment may become loose. If loose, the cabinet may squeak during travel.

Involved Components :

Component Name 1 : Front overhead

Component Description : OHC, BRAZILIAN CHERRY FRONT BUNK (HA/WA) (TCC6382-5)

Component Part Number : 0347441

Component Name 2 : Front overhead

Component Description : OHC, MALIBU MAPLE FRONT BUNK (HA/WA) (TCC6382-5)

Component Part Number : 0380495

Component Name 3 : Front overhead

Component Description : OHC, IRISH MAPLE FRONT BUNK (HA/WA) (TCC6382-5)

Component Part Number : 0440482

Component Name 4 : Front overhead

Component Description : OHC, CAROLINA CHERRY FRONT BUNK (HA/WA) (TCC6382-5)

Component Part Number : 0464128

Component Name 5 : Front overhead

Component Description : OHC, CAROLINA CHERRY FRONT BUNK (HA/WA) (TCC6382-5)

Component Part Number : 0464149

Component Name 6 : Front overhead

Component Description : OHC, CAROLINA CHERRY FRONT BUNK (ARCTIC WHITE) (HA/WA) (TCC6382-5)

Component Part Number : 0490483

Component Name 7 : Front overhead

Component Description : OHC, WEATHERED CHERRY FRONT BUNK (HA/WA) (TCC6382-5)

Component Part Number : 0507156

Component Name 8 : Front overhead

Component Description : OHC, FRONT BUNK, WEATHERED CHERRY, (ARCTIC WHITE) (HA/WA) (TCC6382-5)

Component Part Number : 0509985

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

2/7/2023 – NHTSA provided a VOQ regarding overhead cabinets coming loose in a Windsport.

2/7/2023 – Research began in to claims data and with engineering on the installation of the cabinets.

2/13/2023 – TMC used claims data to update the heat map used in previous filing to aid in establishing the scope of units involved along with on an ECN that was put in place to add an additional aluminum tube to aid in the installation of overhead cabinets dated 9/15/2020.

2/15/2023 – Based on the information found in claims research, ECN, and the heat map the TMC safety committee will be meeting on 2/21/2023 to review and vote on next steps.

2/21/2023 – TMC's safety committee met and voted to recall all Windsport/Hurricane units built from 7/13/2018 – 10/1/2020.

The claim count summary for determining this recall was 70 claims with dates ranging from 8/29/2018 – 2/6/2023. There were zero injuries or deaths reported in this data.

Description of Remedy :

Description of Remedy Program : The recall population will be inspected to verify the overhead cabinets were installed properly. If the cabinets are found to be loose, the cabinets will be reinstalled per dealer instructions. TMC will provide reimbursement based on general reimbursement plan on file with NHTSA.

How Remedy Component Differs from Recalled Component : None

Identify How/When Recall Condition was Corrected in Production : Warranty data & ECN indicate the issue was corrected in production after 9/15/2020.

Recall Schedule :

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : APR 21, 2023 - APR 21, 2023

Planned Owner Notification Date : APR 21, 2023 - APR 21, 2023

* NR - Not Reported